

Platform Guide

IVE Supported Platforms

OS Service Package version 4.1.1

NetScreen-RA 500



Juniper Networks, Inc.
1194 North Mathilda Avenue
Sunnyvale, CA 94089 USA
408 745 2000 or 888 JUNIPER
www.juniper.net

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Introduction

The NetScreen IVE Platform uses standards-based Web and security technologies, giving users ubiquitous remote access to corporate resources using a Web browser. This document describes the platforms (operating system/browser combinations) that have been qualified for use with the IVE.

Functionality Tested

The NetScreen IVE Platform has two levels of functionality: Core functionality and advanced functionality.

Core Functionality

- Network Connect

Advanced Functionality

- Host Checker
- Cache Cleaner

Testing Model

Juniper Networks tests the core and advanced functionalities of the NetScreen IVE Platform on the most widely used corporate and consumer platforms to qualify each platform as either supported or compatible.

Supported Platform

A supported platform is one on which a functionality has been tested in depth and verified as functioning correctly.

Compatible Platform

A compatible platform is one on which the base feature set of a functionality has been tested and verified as functioning correctly.

Platform Support

Core-functionality testing focuses on the most common corporate and consumer platforms.

Advanced-functionality testing focuses on the most common corporate laptop and PC platforms.

Core Functionality

Network Connect

Supported platforms:

- Windows XP: Internet Explorer 6.0
- Windows XP SP2: Internet Explorer 6.0
- Windows 2000: Internet Explorer 5.5 SP2 and Internet Explorer 6.0
- **Note: Network Connect has been localized to English, French, German, Japanese, and Chinese languages; however, the Network Connect client itself may only be installed on the following localized Windows XP/2000 Operating Systems. In the case where Network Connect installs on a language below which is has not been localized to, the user interface will display in English:**
 - English
 - Japanese
 - German
 - French
 - Korean
 - Spanish
 - Dutch
 - Italian
 - Swedish
 - Portuguese
 - Chinese (Traditional)
 - Chinese (Simplified)

Advanced Functionality

Host Checker

Supported platforms:

- Windows XP: Internet Explorer 6.0
- Windows XP SP2: Internet Explorer 6.0
- Windows 2000: Internet Explorer 5.5 SP2 and Internet Explorer 6.0

Cache Cleaner

Supported platforms:

- Windows XP: Internet Explorer 6.0
- Windows XP SP2: Internet Explorer 6.0
- Windows 2000: Internet Explorer 5.5 SP2 and Internet Explorer 6.0

NetScreen Installer Service

Supported platforms:

- Network Connect: Windows XP SP1 & SP2, Windows 2000
- Host Checker: Windows XP SP1 & SP2, Windows 2000
- Cache Cleaner: Windows XP SP1 & SP2, Windows 2000

Administrator User Interface (Web Console)

Supported platforms:

- Windows XP: Internet Explorer 5.5 and Internet Explorer 6.0
- Windows XP SP2: Internet Explorer 6.0
- Windows 2000: Internet Explorer 5.5, Internet Explorer 6.0, Netscape 7.1
- Red Hat Linux 9.0: Mozilla 1.6 running Sun JVM 1.4.1_01 and above