

## Juniper Digital Assistant Terms of Use

This Terms of Use defines the requirements that all users of any AI-enabled Juniper Digital Assistant must adhere to in good faith. By using a Juniper Digital Assistant provided by Juniper Networks, Inc. (“**Juniper**”), you agree to be bound by these Terms of Use. If you do not agree to these terms, please do not use the Juniper Digital Assistant. Juniper Digital Assistants may include, but are not limited to, those chatbots related to or found on Mist, Marvis, JCloud, Paragon, JTAC, the Juniper website, etc.

(a) The Juniper Digital Assistant may include or utilize third-party features that use machine learning and other artificial intelligence technologies (including large language models) (“**AI Technology**”). Juniper may utilize any data submitted by you through the Juniper Digital Assistant to provide the AI Technology to you and to improve its products and services. You acknowledge that AI Technology may include experimental features which could produce inaccurate or incomplete results. AI Technology is not designed for or intended to meet your regulatory, legal, or other obligations. All results and outputs of AI Technology are provided AS IS, and Juniper disclaims all liability arising from your use of the Juniper Digital Assistant.

(b) You shall (1) be responsible for assessing whether outputs or results produced by AI Technology are suitable, including by human oversight and human intervention, (2) use AI Technology and its outputs in accordance with applicable laws, and (3) obtain any and all third-party consents necessary for the use and processing of data in connection with the AI Technology.

(c) You shall not circumvent or bypass any safety and security features of the AI Technology, including, but not limited to, those intended to limit the functionality of the AI Technology to its intended use case, and to minimize infringement and harmful or biased results.

(d) Juniper reserves the right to modify, limit, suspend or terminate access to AI Technology immediately and without notice if you are in violation of this Terms of Use, or if it becomes necessary to do so as a result of a change in law or action of a legal authority that results in Juniper’s inability to continue to offer the AI Technology in its then current form, including the loss of ability to use any third-party provider of AI Technology.