

Quick Start Guide

Mist

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Step 1: Begin

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In this Quick Start, we provide a simple, three-step path to quickly get you up and running with Mist. You'll create your account and organization, activate your subscriptions, set up your first site, and add your administrator accounts.

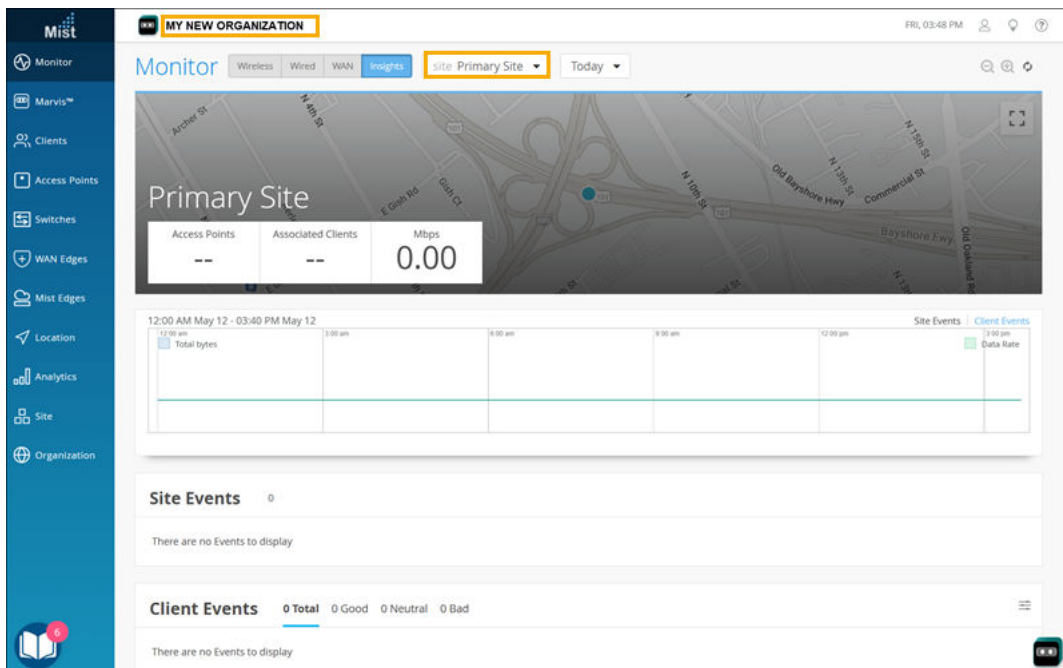
Create Your Mist Account and Organization

To access the portal, the first thing that you need to do is create a Mist account.

1. In your web browser, go to: <https://manage.mist.com>
2. Click the **Create Account** button.
3. Click the button for the region that is closest to you and your users.
 - Global (North and South America)

- Europe
 - APAC (Asia Pacific)
4. Complete the on-screen form to set up your login credentials.
Mist sends an account validation email.
 5. Open the email, click the link, and log in.
 6. Click **Create Organization**.
 7. Enter a name for your organization.

Your organization name appears at the top of the page. When you created the organization, Mist also created your first site, as shown on the Monitor page. Your account has Super User permissions, giving you access to all areas of the portal.



Step 2: Up and Running

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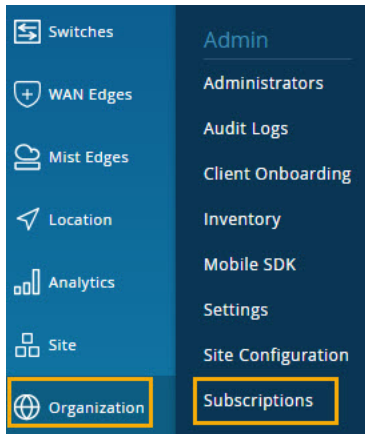
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Now that you've created your Mist account, organization, and first site, you're ready to activate your subscriptions, enter your site information, and add administrators.

Activate Your Subscriptions

Before you begin: Decide which [Mist AI and Cloud Services](#) you need, and then contact MistRenewal@juniper.net to purchase them. We'll email your activation code(s) to you. Now you're ready to activate your subscriptions.

1. In the left menu, select **Organization > Subscriptions**.



2. Click **Apply Activation Code**, near the top right corner of the subscriptions page.

Subscription Type	Status	Usage	Sites with Usage	Next Renewal	Last Renewal
Asset Visibility	Active	1 of 2	1 of 2	1 units on Dec 18, 2024	1 units on Dec 18, 2024
Marvis for Wireless	Active	0 of 2	0 of 2	--	--
Mist Edge	Active	0 of 1	N/A	--	--
vBLE Engagement	Active	1 of 2	1 of 2	1 units on Dec 18, 2024	1 units on Dec 18, 2024
WiFi Management and Assurance	Active	1 of 2	1 of 2	1 units on Dec 18, 2024	1 units on Dec 18, 2024
Wired Assurance 24	Expired	2 of 0	1 of 2	--	--

3. Enter the code.
4. Click **Activate**.



NOTE: If you purchased multiple subscriptions and devices, you'll have one activation code for all of them. In this case, all the subscriptions will be activated and all the devices will be claimed into your organization.

Enter a Name and Location for Your First Site

Make the default site your own by giving it a descriptive name and entering your location information.

1. In the left menu, select **Organization > Site Configuration**.
2. Click anywhere in the row for **Primary Site**.



NOTE: The default name Primary Site has no special significance. This site is simply your first site. You can name it whatever you choose and manage it in the same way that you manage other Mist sites.

3. Enter a descriptive **Site Name**.
4. Select the correct **Time Zone**.
5. Under **Location**, identify the exact location of the site.

Options:

- Enter the street address.
- Enter the latitude and longitude coordinates.
- Use the map to find your location:
 - To enter or exit full screen view, click the button in the top right corner.
 - To explore, drag across the map.
 - To see more or less detail, zoom in or out.
 - When you find your location on the map, click it.

6. Click **Save**.

Keep the default site settings for this initial setup process. You'll return to the site configuration when you configure Wi-Fi, Wired, or WAN Assurance. At that time, you can also create additional sites for each of your locations.

Add Administrator Accounts

You can add multiple administrator accounts with different levels of access, depending on the job duties of your team members.

1. In the left menu, select **Organization > Administrators**.
2. Click **Invite Administrators**.
3. Enter the email address and contact information for the person that you want to invite.
4. Read the on-screen role descriptions, and select the appropriate role for this admin.
5. Under **Site Access**, keep the default setting of **All Sites**, or assign a specific site.

To assign a specific site:

- a. Click **Specific Sites**.
 - b. Click the plus (+) button.
 - c. Click the site(s).
6. Click **Invite** (near the top right corner of the page).

Mist sends email to the specified addresses. The recipients use a link to create their logins.

Step 3: Keep Going

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What's Next?

With the initial setup tasks completed, you're ready to onboard your devices and configure Mist for Wi-Fi, Wired, or WAN Assurance.

If you want to	Then
Explore the available hardware for your Mist organization	See: Juniper Mist Supported Hardware
Onboard an access point	Quick Start for Cloud-Ready Access Points
Onboard a cloud-ready EX or QFX switch to Mist	Quick Start for Cloud-Ready EX and QFX Switches with Mist
Onboard a cloud-ready SRX firewall	Quick Start for Cloud-Ready SRX Firewalls
Onboard a cloud-ready Mist Edge	Quick Start for Juniper Mist Edge
Onboard an SSR device	Quick Start for SSR Devices
Configure your Mist network	See: <ul style="list-style-type: none"> • Set Up Mist Wi-Fi Assurance • Set Up Mist Wired Assurance • Set Up Mist WAN Assurance
Integrate with Juniper Support Insights (JSI)	Integrate Your Juniper Support Account with Juniper Mist

General Information

If you want to	Then
See all documentation for Mist AI-Driven Enterprise solutions	Visit Mist AI-Driven Enterprise Documentation
See product update information	Visit Product Updates

Learn with Videos

If you want to	Then
Get short and concise tips and instructions that provide quick answers, clarity, and insight into specific features and functions of Juniper technologies	See Learning with Videos on Juniper Networks main YouTube page
View a list of the many free technical trainings we offer at Juniper	Visit the Getting Started page on the Juniper Learning Portal