Juniper Networks | Engineering Simplicity

Quick Start Guide

SSR1400

IN THIS GUIDE

Step 1: Begin

SUMMARY

In this guide, we provide a simple, three-step path, to quickly get the Juniper Networks® SSR1400 appliance up and running on Juniper Mist™ cloud. You'll learn how to install, power on, and configure basic settings for an AC-powered SSR1400 appliance.

IN THIS SECTION

Meet the SSR1400

The SSR1400 is a 1 U fixed configuration appliance that's ideal for medium data center or campus deployments. Powered by the Juniper® Session Smart Router (SSR) software, the SSR1400 provides secure and resilient WAN connectivity.

The SSR1400 has four 1 GbE ports, four 1/10/25 GbE SFP28 ports, four 10 GbE SFP+ ports, a management port (for Mist operations), 256 GB of memory, and a 512 GB enterprise-grade solid-state drive (SSD) for storage.

Install the SSR1400

IN THIS SECTION

What's in the Box?

Along with your SSR1400, you'll find:

- RJ-45 to USB A serial cable
- AC power cord (country-specific)
- Rack mount kit
  - Two front mounting brackets
  - Two side mounting rails
  - Two rear mounting blades
  - Six M4 flat-head screws (for the front mounting brackets)
  - Ten rack screws and cage nuts
  - Two M3 flat-head screws

What Else Do I Need?

- Number 2 or 3 Phillips (+) screwdriver, depending on the size of your rack screws
- A management host such as a laptop or desktop PC

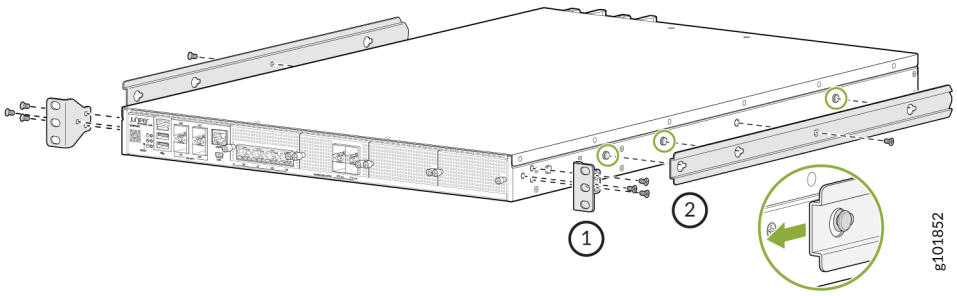
- A grounding cable

> **CAUTION**: Ensure that a licensed electrician has attached the appropriate grounding lug to your grounding cable. Using a grounding cable with an incorrectly attached lug can damage the SSR1400.

Rack It

Here's how to install the SSR1400 in a four-post rack:

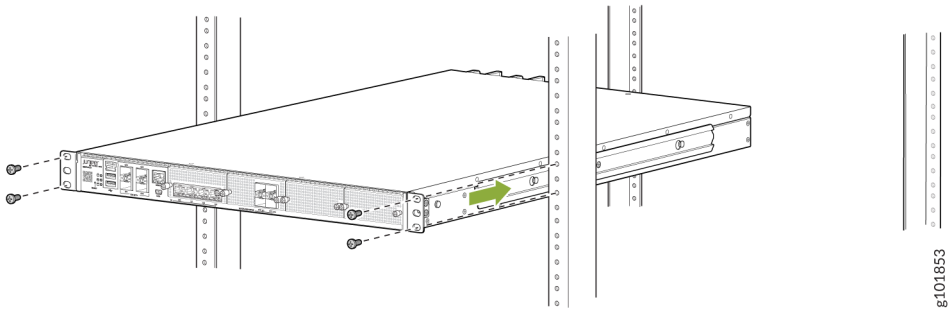
1. Review the General Safety Guidelines and Warnings.
2. Wrap and fasten one end of the electrostatic discharge (ESD) cable grounding strap around your bare wrist, and connect the other end to a site ESD point.
3. Attach the front mounting brackets to the front of the chassis using the six M4 flat-head screws.
4. Attach the side mounting rails to the chassis by aligning the keyholes on the mounting rails over the shoulder screws on the chassis and then sliding the mounting rails into place. Use the two M3 flat-head screws to secure the rails.



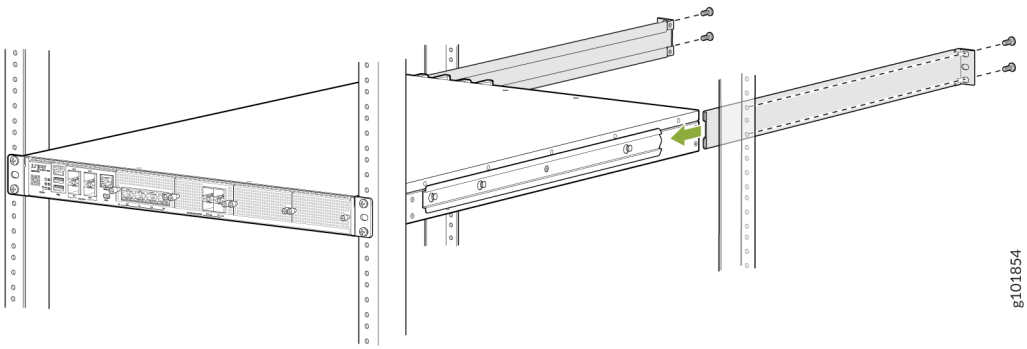
5. Grasp both sides of the SSR1400 chassis, lift it, and position it in the rack so that the front mounting bracket holes align with the threaded holes in the rack rail.

> **NOTE**: Ensure that the rear of the appliance is supported while you mount the SSR1400 in the rack.

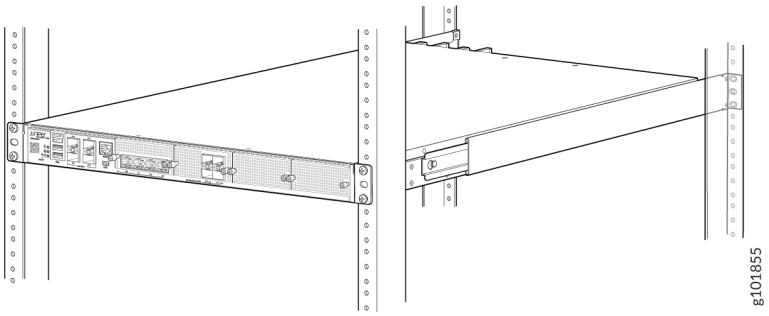
6. While you're holding the SSR1400 in place, have a second person insert and tighten the rack-mount screws to secure the front mounting brackets to the rack rails. Tighten the screws in the two bottom holes first, then tighten the screws in the two top holes next.



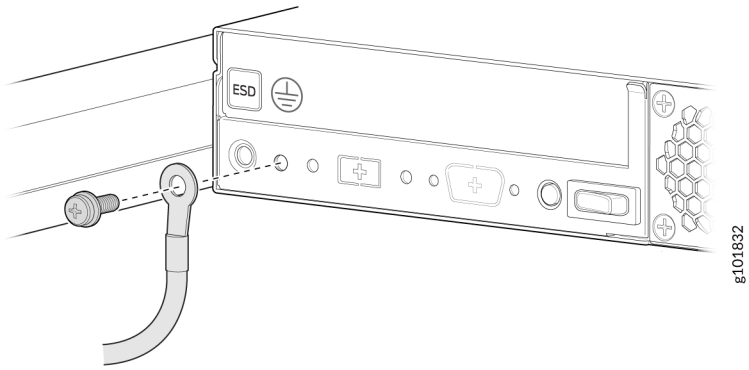
7. Continue to support the SSR1400 in place and have the second person slide the rear mounting blades into the channels of the side mounting rails.
8. Secure the rear mounting blades on each side of the chassis to the rack post using rack mounting screws.



9. Check that the front mounting brackets on each side of the rack are lined up with each other.



10. Attach a grounding cable to earth ground and then attach the other end to the SSR1400 grounding point.



11. Dress the grounding cable. Ensure that it doesn't touch or block access to other device components, and that it doesn't drape where people could trip over it.

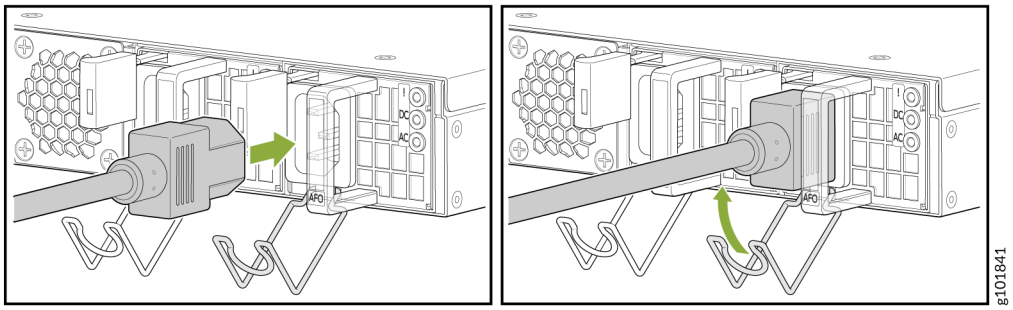
Power On

Now that you've installed your SSR1400 in the rack and grounded the chassis, you're ready to connect it to power.

NOTE: If you want to connect your SSR1400 to the Mist Cloud, you must connect the Ethernet/transceiver cable to your preferred management port (MGMT or other) before powering on the appliance. The Ethernet/transceiver cable must provide connectivity to the internet or to your Mist Cloud instance.

The SSR1400 supports redundant AC power supplies that are pre-installed at the factory. It comes with two AC power supplies preinstalled on the rear of the device.

1. Wrap and fasten one end of the ESD grounding strap around your bare wrist, and connect the other end to one of the ESD grounding points on the router.
2. Turn off the power switch on the SSR1400.
3. Make sure that the power supplies are fully inserted in the chassis.
4. Pull the power cord retainer down and plug each power cord into the power supply socket.



5. Push the power cord retainer onto the power cord.
6. If the AC power source outlet has a power switch, turn it off.
7. Plug in each power cord to an AC power source outlet.

WARNING: Ensure that the power cord does not block access to the appliance components or drape where people can trip on it.

8. If the AC power source outlet has a power switch, turn it on.
9. Turn on the power switch on the SSR1400.

Step 2: Up and Running

IN THIS SECTION

Now that the SSR1400 is powered on, let's get it up and running on Juniper Mist™ cloud. You'll need Juniper Mist WAN Assurance subscription and login credentials for the Juniper Mist portal.

Connect Your SSR1400 to the Mist Cloud

Your SSR1400 uses port **MGMT** (mgmt-0/0/0) as the default port to contact Mist for zero-touch provisioning (ZTP). It uses port **0/3** (xe-0/0/3) to connect to the LAN.

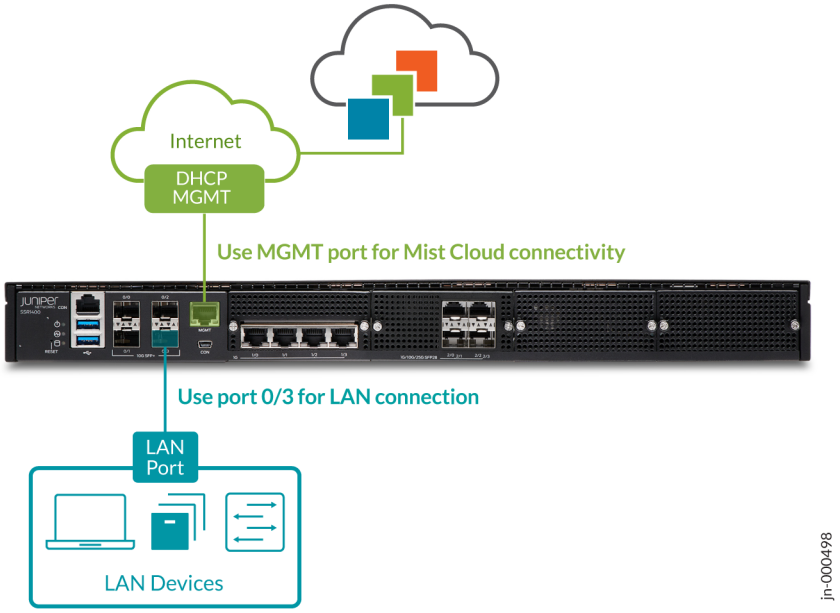
1. Connect the **MGMT** port to an Ethernet link that can assign a DHCP address to the SSR1400 and provide connectivity to the Internet and Mist.

   NOTE: For management, you can connect the SSR1300 to Mist using the **MGMT** port. You can also connect to Mist from one of the WAN ports only when the **MGMT** port is disconnected, or does not have a valid DHCP leased address and default route.

   Do not change the Mist management port once your appliance is powered on and connected to the Mist Cloud instance.

2. Connect port **3** to your LAN devices, such as

   - Mist-managed Juniper EX switches
   - Mist APs
   - User devices



3. Power on the SSR1400.

Your SSR1400 is now connected to the Mist cloud.

Claim Your Appliance

IN THIS SECTION

To add the SSR1400 to your organization's WAN Edge inventory, you'll need to enter the SSR1400 claim information into Mist. The claim label (QR code sticker) on the front panel has the claim information.

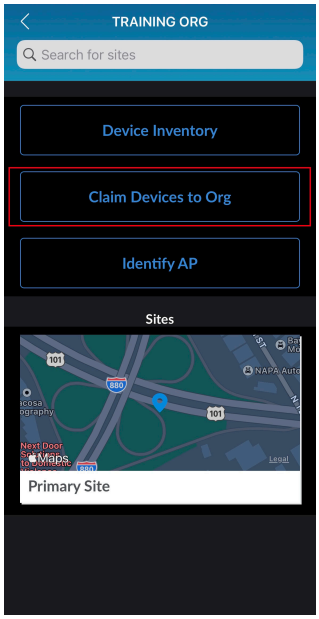
To enter the claim information, do one of the following:

- Scan the QR code with the Mist mobile application.
- You can also manually enter the claim code in Mist. The claim code is the number above the QR code. For example: In this picture, the claim code is KF9HC588GPSFRCZ.

Mist AI App QR Scan

You can download the Mist AI App from the Mac App Store or from Google Play Store.

1. Open the Mist AI app.
2. Click **Claim Devices to Org**.



3. Scan the QR code.

Enter the Mist Claim Code

1. Log in to your organization on the Juniper Mist cloud.
2. Select **Organization > Inventory** from the menu on the left, then select the **WAN Edges** tab at the top.
3. Click **Claim WAN Edges** in the upper right portion of the inventory screen.
4. Enter the SSR1400 claim code and click **Add**.
5. Uncheck the **Assign claimed WAN Edges to site** check box to place the SSR1400 in the inventory. The SSR1400 is assigned to a site later.
6. Click the **Claim** button to claim the SSR1400 into your inventory.

Video: Add the Claim Information in Mist

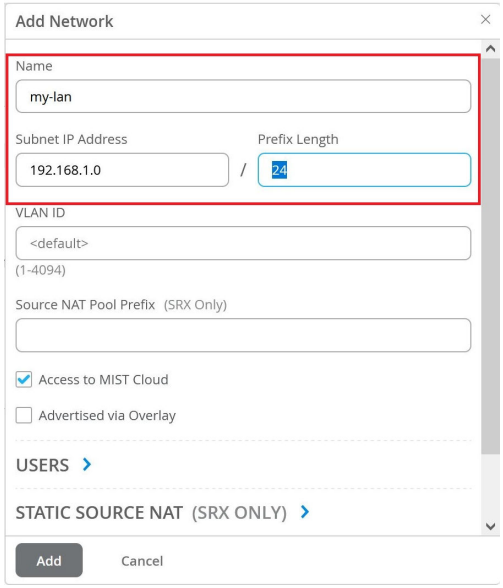
Add the Network

Add the network to be used for accessing applications over a LAN network segment.

1. Select **Organization > Networks** from the menu on the left.
2. Click **Add Networks** in the upper-right corner of the Networks page.

Video: Access the Add Networks Page

3. Enter a name for the network.
4. Enter the network subnet as **192.168.1.0/24**.



5. Click **Add**.

This network is now defined for use across the entire organization, including the template that you'll apply to your SSR1400.

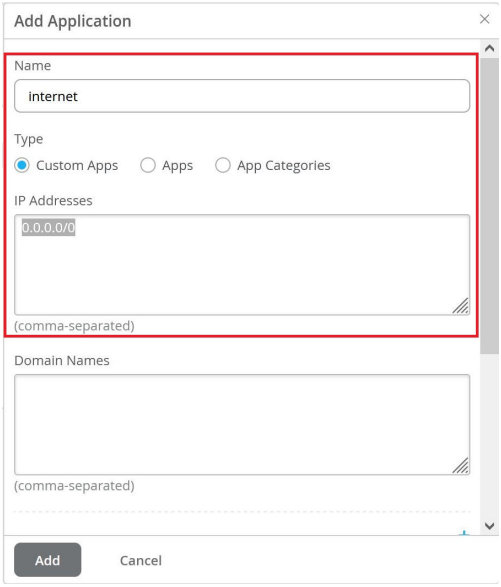
Add Applications

1. Select **Organization > Applications** from the menu on the left.
2. Click **Add Applications** in the upper-right corner of the Applications page.

Video: Access the Add Applications Page

3. Enter the name for the application as **Internet**.

4. Enter **0.0.0.0/0**, or all IPv4 address spaces in the IP Addresses field.



5. Click **Add**.

Your organization is now set up to provide access to the Internet.

Create a Template

Excellent! Now you have the SSR1400 waiting to be claimed, a network for your LAN, and an Internet application. Next, you need to create a WAN Edge template that ties them all together. Templates are reusable and keep the configuration consistent for every SSR1400 you deploy.

1. Select **Organization > WAN Edge Templates** from the menu on the left.
2. Click **Create Template** in the upper-right corner of the WAN Edge Templates page.
3. Enter a name for the template.
4. Click **Create**.
5. Enter the NTP and DNS information for the WAN edge device.

Video: Create the Template

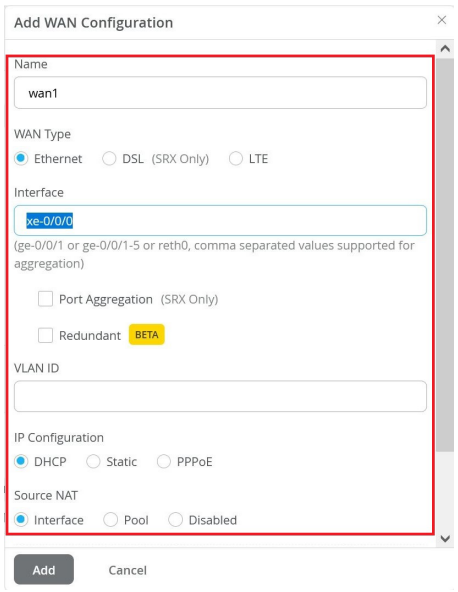
Configure the WAN Port

The first thing to do in your template is to define which port to use for the WAN.

1. Scroll to the WAN section of the template, and click **Add WAN**.
2. Enter the name for the WAN port as **wan1**.

Video: Add WAN Configuration

3. Enter the interface as **xe-0/0/0** to designate it as a WAN port.



4. Click **Add**.

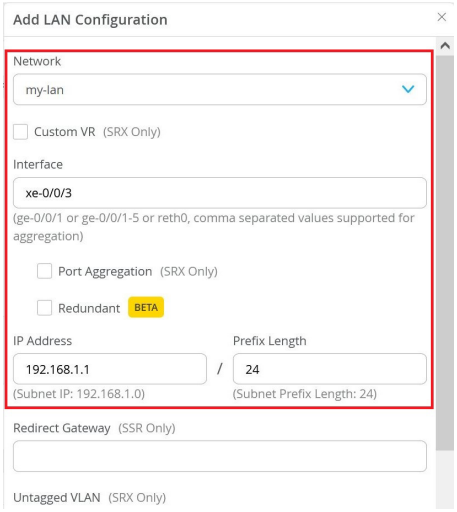
Configure the LAN Port

Next, associate your LAN network segment with the appropriate port on the SSR1400.

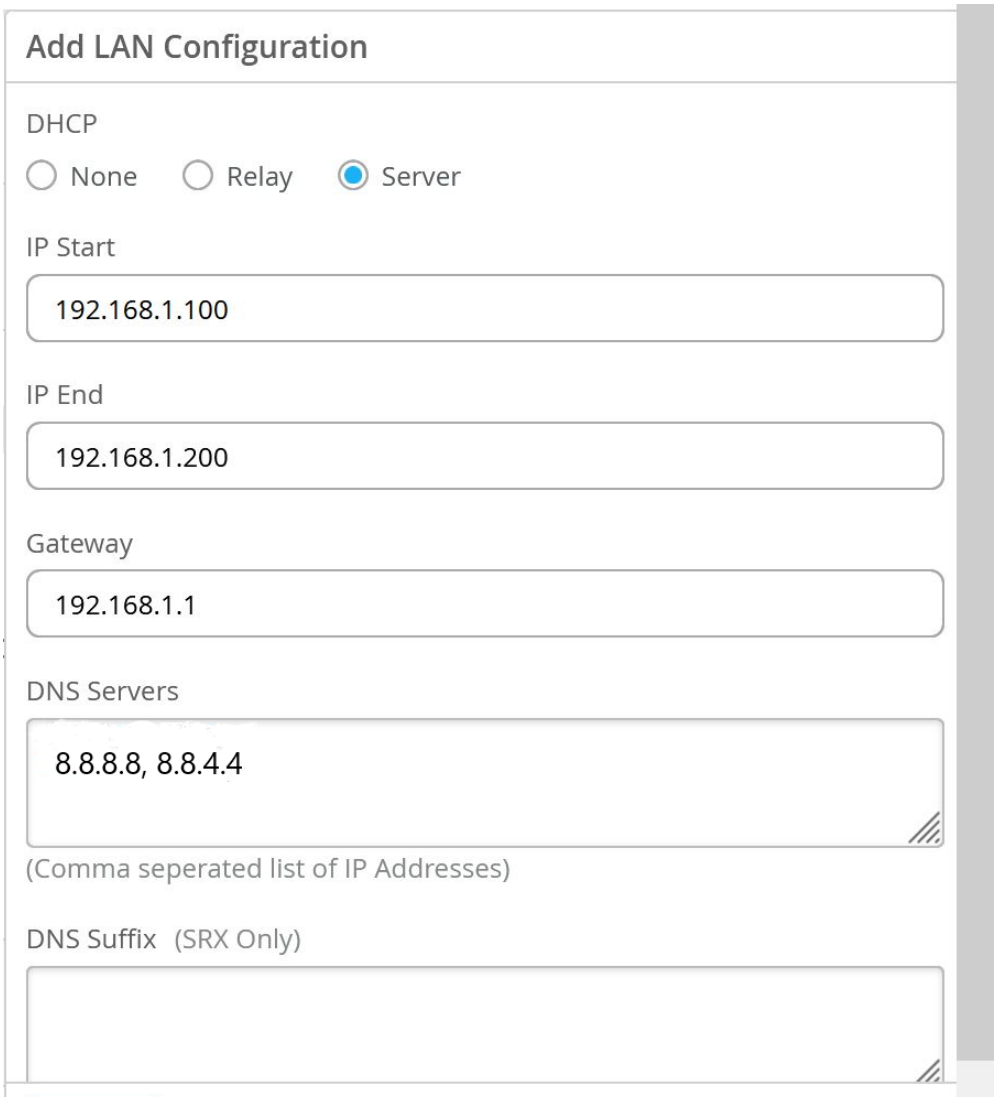
1. Scroll to the LAN section of the template, and click **Add LAN**.

Video: Add LAN Configuration

2. From the Network dropdown menu, select your network segment to associate it with the LAN port.
3. Enter the interface for the LAN port, for example, xe-0/0/3.
4. Enter **192.168.1.1** as the IP Address that needs to be assigned to the WAN edge device **.1** for use as the gateway in the network.
5. Enter **/24** as the Prefix Length.



6. Select **Server** under DHCP to provide DHCP services to endpoints on this network.
7. Give your DHCP server an address pool starting with **192.168.1.100** and ending with **192.168.1.200**.
8. Enter **192.168.1.1** as the gateway to be assigned to DHCP clients.
9. Finally, enter the IP addresses for the DNS Servers to be assigned to clients on the network. For example, 8.8.8.8, 8.8.4.4.



10. Click Add.

Configure Traffic Steering and Application Policies

Your template has the WAN and LAN information. Now, you need to tell the SSR1400 how to use the information to connect users to applications. This is done using traffic steering and application policies.

To configure the steering policy:

1. Scroll to the Traffic Steering section of the template and click **Add Traffic Steering**.

Video: Add Traffic Steering Policy

2. Enter a name for the steering policy, for example, **local-breakout**.
3. Click **Add Paths** to give your steering policy a path to send traffic.
4. Select **WAN** as the path type, and select your WAN interface. For applications that use the policy, this indicates you want the traffic to be sent directly out of the local WAN interface.

5. Click the ✓ button in the upper right corner of the Add Path panel, and then click **Add** at the bottom of the Add Traffic Steering side panel.

To configure the application policy:

1. Scroll to the Application Policies section of the template, and click **Add Application Policy**.

Video: Add Application Policy

2. Enter a string in the **Name** column, and click the check mark to the right of your entry.
3. Select your LAN network from the **Network** column drop-down list. Select **Allow** from the **Action** column drop-down list.
4. Select your Internet application from the **Applications** column drop-down list.
5. Select your local breakout steering policy from the **Traffic Steering** column drop-down list.

Video: Configure the Application Policy

Almost there! You now have a working WAN Edge template that you can apply to many sites and appliances across your organization.

Assign the Template to a Site

Now that you've set up the template, you need to save and assign it to the site where your WAN edge device will be deployed.

1. Scroll to the top of the page and click **Save**.
2. Click the **Assign to Site** button, and select the site where you want the template configuration applied.

Assign the SSR1400 to a Site

After the SSR1400 is onboarded to the Mist cloud, you'll need to assign it to a site so you can begin to manage the configuration and gather data in Mist cloud.

1. Select **Organization > Inventory**. The status of the SSR1400 is shown as **Unassigned**.
2. Select the SSR1400 and from the **More** drop-down list, select **Assign to Site**.
3. Select the site from the **Site** list.

NOTE: Under **Manage Configuration**, do not check the **Manage Configuration with Mist** checkbox for the SSR1400 if it is using Session Smart Router software version 5.4.4. This allows the SSR1400 to reach out to the conductor IP address specified when the site was created to receive configuration information.

If you are onboarding a Mist-managed appliance using Session Smart Router software version 6.0, select **Manage Configuration with Mist**. If you do not select **Manage Configuration with Mist**, the SSR1400 will not be managed by Mist.

4. Click **Assign to Site**.

Video: Assign the SSR1400 to a Site

The site assignment takes a few minutes. After the site is fully onboarded, use the **Mist WAN Edge - Device View** to access the SSR1400, and the **Insights view** to view events and activity.

Step 3: Keep Going

SUMMARY

Congratulations! Now that you've done the initial configuration, your SSR1400 is ready to use. Here are some things you can do next:

IN THIS SECTION

What's Next?

If you want to	Then
Understand the various configurations available on the SSR1400	See Configuration Management on the SSR
Configure essential user access and authentication features	See Access Management
Upgrade the software	See Upgrading the SSR Networking Platform

General Information

If you want to	Then
See all documentation available for the SSR1400	See the SSR1400 Documentation in the Juniper Networks TechLibrary
See all documentation available for SSR software	Visit Session Smart Router (formerly 128T)
Stay up-to-date with new and changed features and known and resolved issues	See the SSR Release Notes

Learn with Videos

Here are some great video and training resources that will help you expand your knowledge of SSR Software.

If you want to	Then
Get short and concise tips and instructions that provide quick answers, clarity, and insight into specific features and functions of Juniper technologies	See Learning with Videos on Juniper Networks main YouTube page
View a list of the many free technical trainings we offer at Juniper	Visit the Getting Started page on the Juniper Learning Portal