

Release Notes

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Juniper Security Director Cloud

SOFTWARE HIGHLIGHTS

- Unified policy management: Create policies once and apply them anywhere. Provides an easy-to-use, consistent security policy that follows the user, device, and application—no need to copy or re-create rule sets.
- Supports a seamless transition from on-premise device management to cloud management.
- Easy onboarding of devices with features such as zero-touch provisioning (ZTP) and application of Junos OS commands.
- 360° security visibility in a customizable dashboard.
- Ability to manage all security deployments—physical and virtual SRX Series Firewalls for traditional deployments and the transition to a secure access service edge (SASE) architecture.
- [Quick Start](#) : Use this new setup guide to get your Juniper Security Director Cloud account up and running in three quick steps.

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Introduction

These release notes describe new and changed features, bugs fixed, known behavior and issues in the Juniper® Security Director Cloud portal.

Juniper Security Director Cloud is a Secure Access Service Edge (SASE) portal that manages on-premises security, cloud-based security, and cloud-delivered security—all within one user interface. You can secure your network by creating and publishing security policies, Network Address Translation (NAT) policies, and Intrusion Prevention System (IPS) policies.

Juniper Secure Edge provides Firewall as a Service (FWaaS) in a single-stack software architecture managed by Juniper Security Director Cloud. Juniper Secure Edge empowers organizations to secure their workforce wherever they are. With consistent security policies that follow the user, device, and application without having to copy over or re-create rule sets, Juniper Secure Edge makes it easy to deploy cloud-delivered application control, intrusion prevention, content and Web filtering, and effective threat prevention without breaking the visibility or security enforcement.

Security Director Cloud Insights facilitates automated security operations. It enables you to take effective actions on security events logged by Juniper Networks security products and third party security products. The events that affect a host or events that are impacted by a particular threat source are presented by Security Director Cloud Insights from different security modules. These events provide instantaneous information about the extent of an attack. The application contains an option to verify the incidents using your trusted threat intelligence providers. After you have verified the incidents, you can take preventive and remedial actions using the rich capabilities of our security products.

Before You Begin

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Before You Begin

- Ensure that each SRX Series Firewall port can communicate with a Juniper Security Director Cloud FQDN. The FQDN of each region is different.

Table 1: Region to FQDN Mapping

| Region | Purpose | Port | FQDN for IPv4/IPv6 |
|--------------------|--------------|------|---|
| North Virginia, US | ZTP | 443 | IPv4: srx.sdcloud.juniperclouds.net IPv6: srx-v6.sdcloud.juniperclouds.net |
| | Outbound SSH | 7804 | IPv4: srx.sdcloud.juniperclouds.net IPv6: srx-v6.sdcloud.juniperclouds.net |
| | Syslog TLS | 6514 | IPv4: srx.sdcloud.juniperclouds.net IPv6: srx-v6.sdcloud.juniperclouds.net |
| Ohio, US | ZTP | 443 | IPv4: srx.jsec2-ohio.juniperclouds.net IPv6: srx-v6.jsec2-ohio.juniperclouds.net |
| | Outbound SSH | 7804 | IPv4: srx.jsec2-ohio.juniperclouds.net IPv6: srx-v6.jsec2-ohio.juniperclouds.net |
| | Syslog TLS | 6514 | IPv4: srx.jsec2-ohio.juniperclouds.net IPv6: srx-v6.jsec2-ohio.juniperclouds.net |
| Montreal, Canada | ZTP | 443 | IPv4: srx.jsec-montreal2.juniperclouds.net IPv6: srx-v6.jsec-montreal2.juniperclouds.net |
| | Outbound SSH | 7804 | IPv4: srx.jsec-montreal2.juniperclouds.net IPv6: srx-v6.jsec-montreal2.juniperclouds.net |

Table 1: Region to FQDN Mapping (*Continued*)

| Region | Purpose | Port | FQDN for IPv4/IPv6 |
|-----------------------|--------------|------|---|
| | Syslog TLS | 6514 | IPv4: srx.jsec-montreal2.juniperclouds.net IPv6: srx-v6.jsec-montreal2.juniperclouds.net |
| Frankfurt, Germany | ZTP | 443 | IPv4: srx.jsec-frankfurt.juniperclouds.net IPv6: srx-v6.jsec-frankfurt.juniperclouds.net |
| | Outbound SSH | 7804 | IPv4: srx.jsec-frankfurt.juniperclouds.net IPv6: srx-v6.jsec-frankfurt.juniperclouds.net |
| | Syslog TLS | 6514 | IPv4: srx.jsec-frankfurt.juniperclouds.net IPv6: srx-v6.jsec-frankfurt.juniperclouds.net |

- Use TCP port 53 and UDP port 53 to connect to Google DNS servers (IP addresses—8.8.8.8 and 8.8.4.4). The Google DNS servers are specified as the default servers in the factory settings of the SRX Series Firewalls. You must use these default DNS servers when you use ZTP to onboard the firewalls. You can use private DNS servers when you use other methods to onboard the firewalls. Note that you must make sure that the private DNS servers can resolve the Juniper Security Director Cloud FQDNs.
- If you use a custom routing instance to connect to Juniper Security Director Cloud, run the following CLI commands to download and install the IDP security package from Juniper Security Director Cloud to a device:

| Standalone Devices | Device Clusters | MNHA Pair Devices |
|--|--|--|
| set security idp security-package routing-instance <custom routing-instance> | <ul style="list-style-type: none"> set groups node0 security idp security-package routing-instance <custom routing-instance> set groups node1 security idp security-package routing-instance <custom routing-instance> | For each device in an MNHA pair: set security idp security-package routing-instance <custom routing-instance> |

Supported Junos OS Releases

Juniper Security Director Cloud supports Junos OS release 20.2 and later.

Juniper Security Director Cloud Supported Firewalls

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You can manage the firewalls listed on this page through Juniper Security Director Cloud. To onboard SRX Series Firewalls to Juniper Security Director Cloud, see [Quick Start Guide](#).

Cloud-ready SRX Series Firewalls have a QR or claim code on the chassis for quick onboarding to Juniper Security Director Cloud. You can also onboard SRX Series Firewalls to Juniper Security Director Cloud using Zero Touch Provisioning (ZTP), which reduces the manual intervention for adding devices to a network.



NOTE: For JTAC suggested releases, and detailed firmware notes, see [Junos Software Versions – Suggested Releases to Consider and Evaluate](#).

Table 2: Juniper Security Director Cloud Supported SRX Series Firewalls and Related Documentation

| Firewall | Onboard using | Datasheet | Hardware Guide |
|----------|--|-----------------------------------|--|
| SRX300 | <ul style="list-style-type: none"> • ZTP • Command-line | SRX300 Datasheet | SRX300 Hardware Guide |
| SRX320 | <ul style="list-style-type: none"> • ZTP • Command-line | SRX320 Datasheet | SRX320 Hardware Guide |
| SRX340 | <ul style="list-style-type: none"> • ZTP • Command-line | SRX340 Datasheet | SRX340 Hardware Guide |
| SRX345 | <ul style="list-style-type: none"> • ZTP • Command-line | SRX345 Datasheet | SRX345 Hardware Guide |
| SRX380 | <ul style="list-style-type: none"> • ZTP • Command-line | SRX380 Datasheet | SRX380 Hardware Guide |
| SRX1500 | <ul style="list-style-type: none"> • ZTP • Command-line | SRX1500 Datasheet | SRX1500 Hardware Guide |
| SRX1600 | <ul style="list-style-type: none"> • QR code • ZTP • Command-line | SRX1600 Datasheet | SRX1600 Hardware Guide |
| SRX2300 | <ul style="list-style-type: none"> • QR code • ZTP • Command-line | SRX2300 Datasheet | SRX2300 Hardware Guide |

**Table 2: Juniper Security Director Cloud Supported SRX Series Firewalls and Related Documentation
(Continued)**

| Firewall | Onboard using | Datasheet | Hardware Guide |
|----------|--|-----------------------------------|--|
| SRX4100 | Command-line | SRX4100 Datasheet | SRX4100 Hardware Guide |
| SRX4120 | <ul style="list-style-type: none"> • QR code • ZTP • Command-line | SRX4120 Datasheet | SRX4120 Hardware Guide |
| SRX4200 | Command-line | SRX4200 Datasheet | SRX4200 Hardware Guide |
| SRX4300 | <ul style="list-style-type: none"> • QR code • ZTP • Command-line | SRX4300 Datasheet | SRX4300 Hardware Guide |
| SRX4600 | Command-line | SRX4600 Datasheet | SRX4600 Hardware Guide |
| SRX4700 | <ul style="list-style-type: none"> • QR code • ZTP • Command-line | SRX4700 Datasheet | SRX4700 Hardware Guide |
| SRX5400 | Command-line | SRX5400 Datasheet | SRX5400 Hardware Guide |
| SRX5600 | Command-line | SRX5600 Datasheet | SRX5600 Hardware Guide |
| SRX5800 | Command-line | SRX5800 Datasheet | SRX5800 Hardware Guide |

Table 2: Juniper Security Director Cloud Supported SRX Series Firewalls and Related Documentation (Continued)

| Firewall | Onboard using | Datasheet | Hardware Guide |
|------------|---------------|--------------------------------|---------------------------------------|
| vSRX (3.0) | Command-line | vSRX Datasheet | vSRX Deployment Guide |

Additional Resources

| If you want to | See |
|--|---|
| Know about the subscriptions available for Juniper Security Director Cloud | Software Licenses for Juniper Security Director Cloud |
| Find the list of supported transceivers, line cards, and interface modules for Juniper Networks products | Hardware Compatibility Tool |
| Know the End of Life dates for the Juniper Security Director Cloud supported devices | SRX Series |
| Know the frequently asked questions about Juniper Security Director Cloud | Frequently Asked Questions |

Supported Browsers

Juniper Security Director Cloud is best viewed on the following browsers:

- Google Chrome version 88 and later
- Mozilla Firefox version 83 and later
- Safari version 14 and later

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Juniper Security Director Cloud New Features: February 10, 2026

General

Menu reorganization—You can use the reorganized navigation system in Juniper Security Director Cloud to view the related features under intuitive categories with streamlined menu headers. The new layout reduces clutter, minimizes clicks, and helps you quickly find the required tools. Role-based access controls show only permitted menu items, simplifying your interface. You can quickly search the menu using the dedicated Menu Search text box provided at the top of the menu.

[See [Juniper Security Director Cloud GUI Overview](#)]

Intelligence

IDP and Screens insights—We have moved IDP and Screens threat details to separate pages. This dedicated view enhances clarity and improves user experience.

[See [Insights Overview](#)]

Security

Zone-based or global security policy rule—You can now select the security policy rule scope—either zone-based or global—while creating a rule.

[See [Add and Manage Security Policy Rules](#).]

Support for IPv6—We have extended IPv6 support across the following areas to enhance your network addressing capabilities:

- **IPS Signatures:** A new IPv6 tab is now available when you create custom IPS signatures under **Security > Security Services > IPS Signatures**.
- **IPsec VPNs:** IPv6 is supported for Network IP and Tunnel Settings in **Security > IPsec VPN Management > IPsec VPNs**.
- **Shared Object:** You can now enter an IPv6 value in **Security > Shared Objects > Addresses**.
- **Security Policies:** IPv6 is supported for Source and Destination addresses in **Security > Security Policies**.
- **Device Tunnel Status:** IPv6 is supported for Device 1 and Device 2 in **Security > IPsec VPN Management > Device Tunnel Status**.

[See [Create and Manage IPS Signatures](#), [Create and Manage Route-Based Site-to-Site VPN](#), [Create and Manage Addresses or Address Groups](#), and [Tunnel Status Overview](#).]

Inventory

Looking Glass—Use the looking glass functionality to view and compare configurations and runtime data across multiple devices. Run CLI commands—show, ping, test and traceroute simultaneously on selected devices to validate the state and troubleshoot efficiently. As you type, a dynamic suggestion list displays supported commands from the platform database, ensuring accurate inputs and faster entry. You can view results in text or table formats and export them in text or CSV format.

[See [Looking Glass Overview](#)].

Logical MNHA grouping or ungrouping for existing devices—If Multinode High Availability (MNHA) is already configured using the CLI on devices outside Juniper Security Director Cloud or through templates, you can now select and logically group two already-managed standalone devices in the UI. You can then view the grouped devices as part of the MNHA configuration in the Juniper Security Director Cloud UI. You can also ungroup these devices in the UI if MNHA has been removed or ungrouped outside of Juniper Security Director Cloud. In this case, the devices appear as standalone devices.

Group and Ungroup are UI-only actions that improve visibility and management. Juniper Security Director Cloud does not create, modify, push, or remove any MNHA configuration on the devices.

[See [Group MNHA Devices](#) and [Ungroup MNHA Pairs](#)].

Configurable routing instance support—You can configure a custom routing instance for management, so devices can reach Juniper Security Director Cloud services through that instance. Provide an input for the routing instance during onboarding or update from **Device Connectivity Settings > Routing Instance - Other Features**. Juniper Security Director Cloud saves the routing instance with interface and applies it to CLIs for outbound SSH, security log streaming, security packages, image staging or file copy, and PKI/Security-Intelligence/AAMW profiles. You can edit or remove the management routing instance. You can use templates to deploy routing instances to PKI/Security-Intelligence/AAMW profiles.

[See [Configure and Manage Routing Instance](#)].

Roll back device image—You can now roll back the current image deployed on a device to its preceding version, also known as a backup image. Roll back the image on standalone devices, clusters, or MNHA pair devices that are onboarded and connected to the Juniper Security Director Cloud. You can roll back up to 10 devices at once.

[See [Rollback Device Image](#).]

Proxy server for device connectivity—You can now configure a dynamic or static HTTP proxy server to manage your devices, onboard devices, and for all outbound SSH device traffic.

 **NOTE:** Devices running Junos OS Release 23.4R1 and later can use proxy servers. You can configure proxy servers in Juniper Security Director Cloud to manage devices running these supported versions of Junos OS.

[See [Configure an HTTP Proxy Server for Device Management](#).]

Automate configuration deployment with API-driven YAML templates— You can now automate consistent configuration deployment using an API-driven system for YAML-based templates. This enhancement reduces errors, accelerates rollouts, and supports scalable, auditable change management across your network.

[See [Configuration Templates Overview](#), [Add and Manage Configuration Templates](#), and [Deploy a Configuration Template on to a Device](#).]

FQDN for IPv6—Fully qualified domain names (FQDNs) for IPv6 addresses are now available across multiple regions.

[See [Add Devices](#).]

Admin

Two-factor authentication—You can now view the authentication key to manually enter it in a mobile authenticator app. This method provides an alternative for entering the authentication key in addition to scanning the QR code.

[See [Onboard Your Two-Factor Authenticator App](#).]

Update to Juniper Security Director Cloud privacy settings—Juniper Security Director Cloud now seeks your consent to analyze the pattern of your interaction with the Juniper Security Director Cloud portal. This analysis enables advanced troubleshooting and is used for product enhancements.

[See [About the Organization Page](#) and [Create an Organization](#).]

Support for IPv6—We have extended IPv6 support across the following areas to enhance your network addressing capabilities:

- **Address Pools:** IPv6 is supported in Address pool type, Primary DNS Server, and Secondary DNS Server in **Admin > Identity > Address Pools**.
- **Access Profile:** IPv6 is supported for RADIUS authentication in **Admin > Identity > Access Profile**.
- **JIMS:** IPv6 is supported for Primary JIMS Server in **Admin > Identity > JIMS**.

[See [Create and Manage Address Pools](#), [Create and Manage Access Profiles](#), and [JIMS Identity Management Service Overview](#).]

Network

Support for IPv6 in NAT Pools—You can now expand your addressing capabilities with IPv6 supported in Pool address and Host Address Base in **Network > NAT Management > NAT Pools**.

[See [Create and Manage NAT Pools](#).]

Support for IPv6 in NAT Policy Rules—IPv6 is supported for Source and Destination addresses in **Network > NAT Management > NAT Policies > NAT Policy Rules**.

[See [Create a NAT Policy Rule](#).]

Support for Neighbor Discovery Protocol in NAT Policy—Use this feature to have the device respond to NDP requests and translate IPv6 addresses to MAC addresses in **Network > NAT Management > NAT Policies**.

[See [Create a NAT Policy](#).]

Juniper Security Director Cloud Bug Fixes: February 10, 2026

- **Incorrect install interval value in a remote access VPN**—Previously, if you created a remote access VPN without specifying an install interval, the system incorrectly configured the install interval as 0 and added a matching command. This issue is fixed in latest Juniper Security Director Cloud release.
- **Unable to clear OOB configuration changes for device in Juniper Security Director Cloud**—Previously, when a configuration rollback was performed directly from device CLI, devices intermittently returning partial configuration. This incomplete configuration caused the Out-of-Band (OOB) synchronization process to hang and lead to timeout errors. This issue is now resolved.
- **Infected Host dashboard displays no data**—Previously, Infected Hosts dashboard appeared empty even though active infected-host entries existed under ATP. This issue is now resolved.
- **Unable to import address-object with CSV file**—Previously, when importing address-objects using a CSV file, the job status was showing success even for the objects that were not imported successfully. This issue is now resolved.
- **Incorrect log configuration placement affecting external SIEM**—Previously, Juniper Security Director Cloud used to push the **sd-syslog** configuration outside the associated security log stream. This misplacement could cause conflicts or unexpected behavior when your device is forwarding logs to external SIEM solutions. This issue is now resolved.
- **Cannot add multiple interfaces in Proxy ARP**—Previously, there was no option to add multiple interfaces for the network range in Proxy ARP. This issue is resolved now.

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Juniper Security Director Cloud New Features: November 12, 2025

Monitor

Packet capture terminology update—The feature previously titled Data Plane Packet Capture is renamed as Packet Capture in the UI.

[See [Packet Capture](#).]

Dashboard

Enhanced dashboard widget functionality—You can now interact with the dashboard widgets to analyze and resolve issues. When you click a graph, chart, or widget in the dashboard, you are redirected to the corresponding Insights page, device-specific page, or All Security Events page.

[See [Dashboard Overview](#).]

Secure Edge

Change the active certificate—Use the new option **Apply Certificate** on the Certificate Management (Secure Edge > Service Administration) page to apply a certificate as the active certificate.

[See [Generate, Apply, and Manage Certificates](#).]

Juniper Security Director Cloud Bug Fixes: November 12, 2025

Forwarding options in device configuration—Deployed configuration changes were not reflecting under SRX > Device Management > Devices > Device Configurations > **Forwarding Options**. This issue has now been resolved.

Application or User Insights data in reports—After the upgrade, reports using Application or User Insights were missing the charts or data. This issue has now been resolved.

Insights—We've made the following enhancements in **Monitor > Maps & Charts > Insights** page:

- On the View Details page, the None risk level appeared twice due to improper grouping of risk values. We have resolved the issue by consolidating the risk values -1, 0, and 1 into a single None risk level in the UI. This adjustment ensures that the None risk level is displayed correctly and only once on the View Details page.
- The users experienced discrepancies in user counts when navigating across various Insights pages. The issue is resolved. The fix ensures that user counts are consistent and accurate across all views and transitions, regardless of the originating Insights page or any special settings applied.
- The View Setting panel remained open even when users clicked elsewhere, disrupting navigation. The issue is resolved. Now, when users click any other element, the View Setting panel will automatically close, ensuring a seamless navigation experience.
- On the Insights Filter, the Zone names remained in the drop-down even after removing a device from filter settings, and the Reset button was disabled. Zone names now update correctly, and the Reset button is active, allowing users to manage filters smoothly and intuitively.
- Switching between Insight views with the Today time filter did not update the end time to the current time. The end time now refreshes correctly when navigating between views, ensuring accurate and up-to-date insights.
- If no saved filters available, then the saved filter menu won't appear on the screen.

Logs—While monitoring Security Events logs or Session logs, the Time Range graph failed to update correctly for custom date selections. The graph now updates correctly for custom time ranges, ensuring accurate and consistent time labels.

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Service group—Service groups appeared blank during editing under Shared Objects, preventing users from viewing the services included. While individual services correctly displayed their association with the relevant service groups, the service group itself did not show the linked services during editing. This issue is now resolved.

Variable addresses in security policies—An Application Error occurred during the deployment of security policies when variable addresses were added as source addresses. This issue is now resolved.

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Dashboard

New general and security dashboards—You can now see general and security data on interactive and customizable widgets on the Dashboard page. You can view data for the last 30 days and filter information based on device name, device group, or zone. The widgets in the old dashboard are not updated with the logs generated after the new dashboards are implemented.

See [Dashboard Overview](#).

Monitor

Insights—You can now get a visually rich experience to monitor device traffic with advanced bubble chart visualizations and interactive grid layouts. With dynamic updates, charts and grids reflect current network activity.

- **Bubble charts**—Quickly spot traffic spikes and anomalies by viewing information related to applications, URL filtering, threats, users, content filtering, anti-malware, SeclIntel, DNS security, and IDP and Screens. Bubble size and color indicate the volume of threats and the risk level for intuitive pattern recognition.

- **Interactive grids**—Easily filter and analyze traffic data using sortable columns.

See [Insights Overview](#).

Support for data plane packet capture—You can now use Juniper Security Director Cloud to intercept and analyze packets as they pass through the data plane of the network. The captured packets are stored in a packet capture file, which you can download and analyze by using network packet analyzer tools, such as Wireshark. Multiple tenants can initiate packet capture independently and run multiple packet capture sessions parallelly. You can capture data packets from SRX4600, SRX5400, SRX5600, and SRX5800 devices running Junos OS Release 19.3 or later.

See [Data Plane Packet Capture Overview](#).

SRX

Device Configurations tab—You can now use the Device Configurations tab to configure Junos OS settings for an SRX Series Firewall. The settings are classified into four categories, such as Basic Settings, Network Settings, Security Settings, and Advanced Settings.



NOTE:

- The commonly configured settings and fields are categorized and displayed in the Basic, Security, and Network Settings tabs for all the devices. All other settings and fields are displayed in the Advanced Settings tab. When you upgrade Junos OS on your device to a newer version, any new settings and fields will be displayed in the Advanced Settings tab.
- You can ignore the setting(s) or field(s) if they are not applicable for your device. Use [Feature Explorer](#) to determine if a feature is supported on your device.
- The Device Configuration tab excludes settings configurable from feature-specific SRX menu pages. For example, you can create an anti-malware profile only on the Anti-malware page.

[See [Devices Overview](#).]

CLI command for NETCONF and SSH rate limits—You can use CLI commands to set NETCONF and SSH rate limits when you add devices by using the **Adopt Device** or **Adopt Cluster** options on the Devices page.

[See [Add Devices](#).]

Onboard and manage SRX4120 Firewalls—You can now use Juniper Security Director Cloud to onboard and manage SRX4120, a next-generation firewall that protects your enterprise campus edge and data center edge. Use SRX4120 devices for use cases such as:

- Roaming
- SD-WAN large branch
- SD-WAN secure hub

[See [Add Devices, Onboard SRX Series Firewalls to Juniper Security Director Cloud, Juniper Security Director Cloud Supported Firewalls](#).]

CSDS Groups

Monitor SRX Series Firewalls in CSDS Architecture—You can now use Connected Security Distributed Services (CSDS) groups to monitor your SRX Series Firewalls within the CSDS Architecture. CSDS groups provide network topology visualization and performance metrics tracking. You can improve network visibility and retain data for trend analysis, ensuring optimal system performance.

For this feature, you need to deploy CSDS Architecture outside of Juniper Security Director Cloud. For more information, see [Connected Security Distributed Services Architecture Deployment Guide](#).

[See [CSDS Groups Overview](#), [Create and Manage CSDS Groups](#), [View CSDS Groups Topology](#), [Set Threshold for CSDS Groups](#) and [Monitor SRX Series Firewalls in CSDS Groups](#).]

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Monitor

Data export from event viewer pages—You can now export traffic logs or event logs from the respective **Monitor > Logs** pages. Click **Export Logs** to download the logs in CSV format compressed in a ZIP folder.

[See [About the Session Page](#), [Monitor CASB Logs](#), and [About the All Security Events Page](#).]

Review and identify reverse shell attacks—You can now view information about reverse shell attacks detected in your network. You can review the information and add non-malicious IP addresses to an allowlist.

[See [Reverse Shell Overview](#).]

SRX

Support for cloud-ready SRX Series firewalls (SRX4700)—You can now add cloud-ready SRX4700 firewalls to Juniper Security Director Cloud and centrally manage them by using the Juniper Security Director Cloud portal.

[See [Add Devices to Juniper Security Director Cloud](#), and [Juniper Security Director Cloud Supported Firewalls](#).]

Automatic ATP enrollment of CPE devices—Use Juniper Security Director Cloud to streamline the ATP enrollment of customer premises equipment (CPE) devices onboarded using Juniper Security Director Cloud. With this feature, you no longer need to use CLI commands to manually enroll CPE devices. You can configure automatic ATP enrollment of new devices on the ATP Mapping page. Use the Devices page to easily configure automatic enrollment of existing devices. If you enroll devices through Juniper Security Director Cloud, you cannot manage them with CLI commands. And if you've enrolled devices manually, you cannot manage them through Juniper Security Director Cloud.

[See [Enroll SRX Series Firewalls to Juniper Security Director Cloud](#), [Disenroll SRX Series Firewall from ATP Cloud](#), and [Map an Existing ATP Realm to Juniper Security Director Cloud](#).]

Security Subscriptions

View IPS signature details on the Threat Labs page—You can now click the IPS signature name link on the **SRX > Security Subscriptions > IPS > IPS Signature** page to access the IPS signature details on the Threat Labs page to which you're redirected. However, this link is not available for custom signatures and static or dynamic groups.

[See [IPS Signatures Overview](#) and [Create an IPS Signature](#).]

Administration

Two-factor authentication—You can now enhance the security of your user account by configuring two-factor authentication. To use this feature, you must first enable two-factor authentication for an organization. Enabling two-factor authentication for an organization requires all users to use two-factor authentication. If a user belongs to multiple organizations, two-factor authentication will be mandatory for every organization even if only one of their organizations have it enabled.

[See [Enable Two-Factor Authentication](#).]

Buffer for log streams data budget—You now receive a grace buffer of 1 TB of data after you exhaust the allocated data budget for log streams. This grace buffer automatically activates when you exceed your allocated data limit.



NOTE: Streaming logs from Juniper Security Director Cloud is a licensed feature.

[See [Add a Log Stream](#).]

Application token management—You can create and manage application tokens to enable Juniper Security Director Cloud or OpenAPI users to securely access Juniper ATP Cloud APIs over HTTPS. You can activate or deactivate tokens and block or unblock access to tokens for specific IP addresses.

[See [Application Tokens Overview](#).]

Access Juniper Security Director Cloud API Reference—You can now access the *Juniper Security Director Cloud API Reference* from the Juniper Security Director Cloud Products page.

[See [Security Director Cloud API Reference](#).]

Juniper Security Director Cloud Bug Fixes: March 26, 2025

Enhanced device deletion process—Deleting devices and then attempting to onboard them again resulted in key constraint violation errors from the database. This issue has now been resolved.

Device management status displayed Down—The issue with the SRX Series Firewall where the out-of-band connection stayed active even when the device status was marked as Down has been resolved. The firewall's connection status now accurately reflects the device status.

Improved confirmation commit handling for SRX Series Firewalls—The configuration deployment from Juniper Security Director Cloud to the SRX Series Firewall cluster previously experienced rollbacks due to the confirmed commit RPC not being sent within one minute of the deployment. This issue has now been resolved by changing the default confirmed commit timeout value to 60 seconds.

Access Profile user name limit—Juniper Security Director Cloud previously had a limitation that restricted Access profiles to a maximum of eight user names. This issue has now been resolved, allowing for more user names to be included in Access profiles.

Blank UI pages in Juniper Security Director Cloud—The Addresses, Services, and Objects pages displayed blank when users navigated to these pages from the Sessions page. This issue is now resolved.

New global policies not displayed—New global policies were not displayed in Juniper Security Director Cloud under the Global section of the security policies page. This issue is now resolved.

Address names and IP addresses not displayed—Hovering over variable addresses in group policies did not display the names of specific addresses. This issue is now resolved, and users can see the IP address for host types or access hyperlinks for address groups.

DNS addresses in NAT policy—NAT policies did not support DNS addresses. This issue is now resolved.

Additional CLI commands generated—After the auto-import of SRX Series Firewall configurations, extraneous CLI commands were generated during deployment, leading to deployment failures. This issue is now resolved.

Firewall events in Dashboard—The Firewall: Top Events widget in the Dashboard displayed only firewall Deny events. The issue is now resolved and the widget now displays all firewall events.

Automatic deletion of session logs—The previous strategy to automatically delete session logs relied on removing logs based on their categories, such as AppTrack and Junos, which resulted in an unpredictable deletion process. This issue is now resolved. Logs are now automatically deleted based on their timestamps, ensuring that older logs are deleted first, regardless of their category.

Management status of devices not displayed correctly—The Devices page displayed incorrect management status for devices as the device status in Juniper Security Director Cloud was not being updated according to the actual device status. This issue is now resolved.

Flow-based antivirus events in Dashboard—The flow-based antivirus events were not displayed in the Threat Map:Virus and Virus:Top Blocked widgets in the Dashboard. This issue is now resolved.

Partial configuration updates sent to devices—Juniper Security Director Cloud previously sent only partial configuration updates to devices whenever users made changes in the Policy Options section of the Junos Detailed Configurations Tab on the Device Inventory page. This issue is now resolved.

SRX2300 upgrade failed—The software upgrade for the SRX2300 through Juniper Security Director Cloud encountered an issue and failed. This issue is now resolved.

NAT pools import failed—The import of NAT pools during the NAT policy import process previously failed due to a restriction that allowed a maximum of 1000 NAT pools. This limitation is now resolved.

Configuration preview and deployment delay—The preview of configuration changes before deployment previously took a long time to display and deploy to devices. This issue is now resolved.

Deployment of imported security policies failed—The deployment of security policy updates, which involved importing new policies and removing old ones, failed. This issue is now resolved.

Option to remove security profiles in global options of security policies—There was no option to remove security profiles from the global options. This issue is now resolved by introducing an empty option in the dropdown list.

Security policy rematch configuration deleted—The security policy rematch configuration was deleted when you add firewall devices to Juniper Security Director Cloud. This issue is now resolved.

NextGen web filter configuration not allowed—The NextGen web filter configuration in Juniper Security Director Cloud required first deleting the local configuration on the firewall device. This issue is now resolved.

IPS policy import failure—The IPS policy import failed due to custom IPS dynamic groups within IDP policies. This issue is now resolved.

Secure Edge New Features: March 26, 2025

Security Subscriptions

Configure CASB inline cloud applications—You can set rules for managing activities on newly added cloud applications, such as MetaMessenger and Office365. For MetaMessenger, manage activities such as Login, Chat, Audio/Video, and FileTransfer. For Office365, manage activities such as Open, AutoSave, Download, and Share in the Word, Excel, and PowerPoint applications.

[See [Add Rules to a CASB Profile](#) and [Create an Application Instance](#).]

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Juniper Security Director Cloud New Features: October 23, 2024

Status Portal

You can view the operational status of the Juniper Security Director Cloud services, status of the scheduled maintenance activities, and reported incidents. [See [Juniper Security Director Cloud Status Portal Overview](#)].

SRX Security Policy

Security policy rules—You can now configure security policy rules to exclude specific source addresses and destination addresses. [See [Select a Security Policy Rule Source](#) and [Select a Security Policy Rule Destination](#).]

SRX Security Subscriptions

Web filtering profiles—You can now select URL requests that you want to filter and configure the action you want to perform for such requests. You can permit, block, quarantine, or log and permit such requests. You can also configure redirect message or URLs for such request. [See [Create a Web Filtering Profile](#).]

Juniper Security Director Cloud Bug Fixes: October 23, 2024

Security policy rules—You can now add dynamic address groups as source addresses in security policy rules.

Secure Edge New Features: October 23, 2024

Identity

Authentication settings—You can now set the authentication frequency for a specific number of hours for users to authenticate their access to Juniper Security Director Cloud. [See [Configure the Authentication Frequency](#).]

Security Policy

Session initiate logs—You can enable session initiate logs while creating security policy rules to log events when sessions are created.

[See [Add a Secure Edge Policy Rule](#).]

Security Subscriptions

CASB inline cloud application—You can configure rules to control activities on the cloud applications for a Cloud Access Security Broker (CASB) profile. Juniper Secure Edge supports the following newly added cloud applications and features:

- Microsoft Outlook—Login, Read, Compose, Send, UploadAttachment, and DownloadAttachment
- Google Chat—Login, Chat, Audio/Video, and FileTransfer

[See [Add Rules to a CASB Profile](#) and [Create an Application Instance](#).]

Administration

Subscription notifications—You will now receive daily notifications starting from 10 days before the expiry of your Secure Edge trial subscription. See [Subscription Notifications](#).

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Juniper Security Director Cloud New Features: July 17, 2024

SRX

Support for MNHA pairs—You can now add multinode high availability (MNHA) pairs to Juniper Security Director Cloud and centrally manage the SRX Series firewalls by using the Juniper Security Director Cloud portal. MNHA pair is supported only for brownfield deployments. [See [Add Standalone Devices, Device Clusters, or MNHA Pair Devices Using Commands](#).]

Security metadata streaming—You can now create metadata streaming policies and DNS cache to protect your network from advanced threats. A metadata streaming policy protects the network from domain generation algorithm (DGA) based attacks on DNS packets, DNS tunnels, and threats through HTTP requests. A DNS cache compares request domains against a list of allowed and blocked domains. [See [Metadata Streaming Policies](#).]

Support for cloud-ready SRX Series firewalls (SRX4300)—You can now add cloud-ready SRX4300 firewalls to Juniper Security Director Cloud and centrally manage them by using the Juniper Security Director Cloud portal. [See [Add Devices to Juniper Security Director Cloud](#).]

Flow-based antivirus—You can now create a flow-based antivirus profile that finds and stops security threats as they happen in real time. Flow-based inspections usually use less processing resources than proxy-based inspection. The flow-based inspections also do not modify packets unless a threat is detected and packets are dropped. You can set up global flow-based antivirus settings and use these settings for multiple devices. You can also view flow-based antivirus detection events on the Threats page, on the All Security Events page, and in the Logs report. [See [About the Flow-Based Antivirus Profiles Page](#).]

ICAP redirect—You can now create an ICAP redirect profile to allow the ICAP server to process request messages, response messages, fallback options and so on, for the permitted traffic. You can assign the profile as an application service in the security policy. [See [About the ICAP Redirect Profile Page](#).]

Shared Services

SSL initiation profile—You can now create an SSL initiation profile to configure settings for the SSL-initiated connections. The profile includes the list of supported ciphers and their priority, the supported versions of SSL/TLS, and a few other options. [See [About the SSL Initiation Profile Page](#).]

Administration

Role mapping for SSO users—You can add and manage SSO users and roles in Juniper Security Director Cloud portal. You can assign a default role to all SSO users. You can also create custom roles and map them to the roles that are created for the users in your identity provider (IdP). [See [Role Mapping](#).]

Approve or reject device onboarding requests—You can enable prompts to approve or reject device onboarding requests through zero-touch Provisioning (ZTP). Use this feature to make sure you add only devices with valid serial numbers to Juniper Security Director Cloud. [See [Approve or Reject Onboarding Requests for ZTP Devices](#).]

Secure Edge New Features: July 17, 2024

Monitor

Secure Edge reports—You can see information about the logs that are sent to an external security information and event management (SIEM) server, such as how many log streaming licenses are assigned and used and how much data is streamed in logs, in the Secure Edge reports. [See [About the Secure Edge Reports Page](#).]

Identity

Authentication frequency settings—You can now decide when users' web browser cookies expire by configuring how frequently users must authenticate their access to Juniper Secure Edge. This configuration gives you control over users' access to the portal. [See [About the Authentication Settings Page](#).]

Security Subscriptions

CASB inline cloud application—You can configure rules to control activities on the cloud applications for a Cloud Access Security Broker (CASB) profile. Juniper Secure Edge supports the following newly added cloud applications and features:

- Amazon EFS—Login, Upload, Download, Create, Delete, and Edit
- Amazon S3—Login, Upload, Download, Create, and Delete
- GitHub—Login, Upload, Download, Create, View, and CreateRepo
- Microsoft OneDrive Personal—Login, Upload, Download, and Share
- Microsoft Teams—Chat, Audio/Video, and File Transfer

[See [Add Rules to a CASB Profile](#).]

CASB profile rules—You can now:

- Click the application/application group name, activities, or application instances on the CASB Rules page to view the details on the configured activities and application instances.

- Select either **Cloud application group** or **Cloud applications** under Cloud Applications on the CASB Rules page.

[See [About the CASB Rules Page](#) and [Add Rules to a CASB Profile](#).]

Service Management

Protected networks using address groups in sites—You can now give access to groups of IP addresses as protected networks while creating a new site, in addition to specifying IP address ranges. You can also create new address groups to include them in the new site. This new option enables you to add protected networks based on address groups rather than manually adding IP addresses or IP address ranges. [See [Create a Site](#).]

Integrating Mist with Juniper Security Director Cloud—Customer administrators can now configure tunnel keepalives between customer-premises equipment (CPE) and Juniper Secure Edge from the Mist console. After you enable an external probe for a site, Juniper Secure Edge automatically creates a shared address object and a security firewall policy that allows the probes to pass through. [See [About the External Probe Page](#).]

Administration

Log compression before streaming—You can now choose to compress logs using GZip before streaming the logs to Microsoft Azure. To use this feature, you must select the Azure Logic App SIEM server connection type in a log stream. [See [Add a Log Stream](#).]

Back up logs at a cloud-based location—You can now configure a cloud-based location where your SRX Series Firewall and Secure Edge logs are backed up. Only paid subscribers with a Juniper Security Director Cloud, a Juniper Secure Edge, or a storage license can use this backup option. [See [About the Organization Page](#).]

API security—Customer administrators can now allow specified users to access protected services or resources using access tokens. Log in to the Juniper Security Director Cloud portal, navigate to **Admin > API Security**, and configure API security. We currently support the API key and OAuth token security mechanisms.

[See [About the API Security Page](#).]

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Juniper Security Director Cloud New Features: March 15, 2024

SRX

IPsec VPN—You can now choose whether to export static routes to a remote site over a tunnel while creating a site-to-site VPN, allowing the static route networks to participate in the VPN. [See [Create a Route-Based Site-to-Site VPN](#).]

Juniper Security Director Cloud Bug Fixes: March 15, 2024

Audit Logs—Juniper Security Director Cloud now stores the audit logs in the database of the home region instead of the central database to comply with the GDPR regulations.

IPsec VPN—After editing and saving a VPN or VPN profile, the configuration preview showed that encryption algorithm was deleted by Juniper Security Director Cloud. Also, the **Encryption algorithm** value in the UI changed to **undefined**. This issue is now resolved.

February 26, 2024 Release

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Juniper Security Director Cloud New Features: February 26, 2024

General

Japanese language support—You can now view the GUI on the Juniper Security Director Cloud portal in the Japanese language. To see the GUI in the Japanese language, go to <http://sdcloud.juniperclouds.net> and select the Japanese language from the **Set Language** drop-down menu, and log in with your credentials.

SSO with SAML 2.0—Juniper Security Director Cloud supports single sign-on (SSO) with SAML 2.0 protocol. SSO is an authentication method that you can use to securely log in to multiple applications and websites with a single set of credentials.

You can configure SSO to sign in to the Juniper Security Director Cloud portal using external identity providers (IdPs) such as Okta or Microsoft Azure. [See [Single Sign-On Configuration Overview](#).]

Security Subscriptions

Support for Juniper NextGen Web filtering—Juniper NextGen intercepts the HTTP and HTTPS traffic and sends the URL or the destination IP address information to the Juniper NextGen Web Filtering (NGWF) Cloud. The SRX Series Firewall uses URL categorization and site reputation information from the NGWF Cloud to act on traffic.

To use this Web filtering option, you must have Junos OS Release 23.3R1 or later installed. Use these options on the Juniper Security Director Cloud portal to configure this Web filtering option:

- Engine Type and URL Categories fields on the Web Filtering Profiles page.

Now, you can view Juniper NextGen in the Category column on the URL Categories page.

- Security Subscriptions field on the Security Policy Rules page.
- Web Filtering field on the Content Security Profiles page.

[See [Create a Web Filtering Profile](#).]

Shared Services

Global action for conflicts in imported addresses and services—You can now choose a global action to resolve conflicts between imported and existing addresses and services when you import them to Juniper Security Director Cloud in bulk. The global action can be configured to keep the existing addresses and services, create new addresses and services, or overwrite the existing addresses and services with the imported data. [See [Import and Export Addresses](#) and [Import and Export Services](#).]

Secure Edge New Features: February 26, 2024

Security Subscriptions

CASB inline cloud application activity controls—You can configure rules to control activities on the cloud applications for a Cloud Access Security Broker (CASB) profile. Juniper Secure Edge now supports the following newly added cloud applications and features:

- Gmail—Login, Read, Compose, Send, Upload Attachment, and Download Attachment
- SharePoint—Login, Upload, Download, and Share
- Slack—Login, Chat, Audio/Video, and File Transfer

[See [Add Rules to a CASB Profile](#).]

Service Management

Sites—You can now see a hierarchy-based structure on the Sites page (**Security > Secure Edge > Service Sites**). You can also perform the following tasks:

- Expand the specific site name to view details about the customer premises equipment (CPE) devices on the Sites page.
- Enable external probe settings when creating a site.
- Configure the following Traffic Forwarding settings:
 - Two or more CPE devices for a single site
 - External interfaces to CPE devices
 - One or more tunnels to a CPE device depending on the number of users per site
 - Tunnel type as either IPsec or GRE to forward the traffic

- Configure CPE routing settings such as the primary service location.

[See [About the Sites Page](#).]

External Probe

External Probe—You can now configure the probe settings to enable external probe for a site. With this configuration, customer premises equipment (CPE) devices can monitor the tunnel health status. To navigate to the External Probe page, select **Security > Secure Edge > External Probe**.

[See [About the External Probe Page](#).]

Administration

Log streaming—With log streaming, you can now forward audit logs, session logs, and security events from Juniper Secure Edge Cloud to an external security information and event management (SIEM) system via webhook, such as Microsoft Sentinel. On the Log Streaming page, you can configure the type of log to forward to the external SIEM system. [See [About the Log Streaming Page](#).]

Additionally, you can create a log stream report. You can create a report for the current or previous month or the entire period of data transfer to the SIEM system. [See [Create Log Streaming Report Definitions](#).]

Identity Management

User group retrieval from Microsoft Entra ID and Okta—You can now configure the identity provider (IdP) settings in Juniper Secure Edge to retrieve user group information from Microsoft Entra ID (previously known as Azure Active Directory) and Okta. Prior to this release, you had to deploy on-premises Juniper® Identity Management Service (JIMS) collector to retrieve user group information from Active Directory.

To retrieve user group information, log in to the Juniper Security Director Cloud portal, navigate to **Secure Edge > Identity > User Authentication > SAML**, and enter the required information to configure IdP. Juniper Secure Edge receives user group information from Microsoft Entra ID or Okta. You can use the user groups to manage security policies.

[See [About the End User Authentication Page](#).]

Juniper Security Director Cloud Bug Fixes: February 26, 2024

If you import and deploy your device security policy to the Security Director Cloud and this security policy already has a Web filtering profile assigned through a Content Security profile, then the associated Web filtering fallback action commands are deleted.

Perform the following steps to resolve this issue:

1. Select **SRX > Security Policy > SRX Policy > Import** to import a security policy from your device that already has a Web filtering profile assigned through a Content Security profile.
2. Select **SRX > Security Subscriptions > Content Security > Web Filtering Profiles**.

The Web Filtering Profiles page appears, displaying the existing Web filtering profiles.

3. Select the Web filtering profile that you want to edit and click the pencil icon.

The Edit Web Filtering Profiles page opens.

4. Modify the following **Fallback Actions** fields under **Fallback Options**:
 - Server connectivity
 - Timeout
 - Too many requests
5. Click **OK** to save your changes.

A confirmation message appears indicating the status of the edit operation.

January 10, 2024 Release

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Juniper Security Director Cloud New Features: January 10, 2024

- **Support for cloud-ready SRX firewalls (SRX1600 and SRX2300)**—You can add cloud-ready SRX firewalls to Juniper Security Director Cloud and centrally manage the firewalls by using the Juniper Security Director Cloud portal. [See [Add Devices to Juniper Security Director Cloud](#), [SRX1600 Firewall](#), and [SRX2300 Firewall](#).]
- **Simplified onboarding using QR code**—You can scan the QR code on the cloud-ready SRX firewalls (SRX1600 and SRX2300) using your mobile phone and onboard the firewalls to Juniper Security Director Cloud. [See [Onboard SRX Series Firewalls to Security Director Cloud](#).]

Juniper Security Director Cloud Bug Fixes: January 10, 2024

While importing a security policy, a dynamic-address type was shown with two different names: **address** and **Dynamic-address**. This issue is now resolved.

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October 07, 2023 Release

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Juniper Security Director Cloud New Features: October 07, 2023

General

Global search—You can use the advanced search navigation aid on the top bar of the Juniper Security Director Cloud interface to search for:

- CASB profiles and rules
- Configuration templates
- Content security (antispam, antivirus, anti-malware, content filtering, and web filtering profiles)
- Extranet devices
- Decrypt profiles
- Identity management (JIMS, Active Directory, Access profiles, and Address pools)
- Intrusion prevention system (IPS) profiles and signatures
- IPsec VPNs and profiles
- NAT policies and pools
- Security Intelligence (Seclntel) profiles and groups
- Software images
- Users and user roles

[See [Using Navigational Elements](#).]

Monitor

Rule Analysis report—You can create a Rule Analysis report that contains information about the anomalies that Juniper Security Director Cloud detects in security policies after an analysis of the rules. You can use the charts in the Rule Analysis report to present the anomaly information. [See [Create Rule Analysis Report Definitions](#).]

Network Operations report—You can create a Network Operations report that contains information about the top 10 source countries and the top 10 destination countries from where traffic is allowed and blocked from your network. The report categorizes the information based on the number of sessions of network traffic and the bandwidth usage. You can use the charts in the Network Operations report to present information about the top 10 source and top 10 destination countries.[See [Create Network Operations Report Definitions](#).]

User URL report—You can create a user-specific User URL report that contains information about the top 10 URLs the user visited and the date and time when the user visited the URLs. The report also contains information about the risky URLs the user visited, the categories of the URLs, and an assessment of the bandwidth usage. You can use the charts in the User URL report to present information about the URLs the user visited. [See [Create URLs Visited Per User Report Definitions](#).]

Top Talkers report—You can create a Top Talkers report that contains information about the top 10 source IP addresses and the 10 destination IP addresses users visited. The report categorizes the information based on the number of sessions and the bandwidth the sessions consumed. The report also contains information about the top 10 users who initiated the maximum number of Web sessions and consumed the maximum amount of bandwidth. You can use the charts in the Top Talkers report to present information about the top 10 source IP addresses, the top 10 destination IP addresses, and the top 10 users.[See [Create Top Talkers Report Definitions](#).]

SRX

Devices—The option to configure the basic settings and zones in the **Network** tab and the option to configure static routing and routing instances in the **Routing** tab are moved to the **Junos Detailed Configuration** tab. The **Network** tab is renamed as the **Interfaces** tab.



NOTE: If you have configured and not deployed basic settings, zones, static routing, and routing instances in earlier versions of Juniper Security Director Cloud, you must reconfigure the settings in the corresponding sections in the **Junos Detailed Configurations** tab and deploy on the device.

[See [About the Devices Page](#).]

Junos Detailed Configurations—Use the **Junos Detailed Configuration** tab to configure Junos OS properties for an SRX Series Firewall. You can configure interfaces, general routing information, routing protocols, user access, and some system hardware properties. [See [About the Devices Page](#).]

Support for out-of-band device configuration changes—Out-of-band device configuration changes are the changes you make using any method other than Juniper Security Director Cloud. For example, device configuration changes you make using the device commands are out-of-band changes. You can now view a list of all out-of-band changes for a device by using Juniper Security Director Cloud. You can

accept or reject the out-of-band changes to synchronize the device with Juniper Security Director Cloud.[See [Resolve Out-of-Band Changes](#).]

Create groups of devices—Device groups are useful to deploy configurations on the devices in bulk. You can create logical groups of devices that you can configure similarly. [See [About the Devices Page](#).]

Create preprovision profiles—Preprovision profiles contain a predefined set of policies that Juniper Security Director Cloud deploys on devices while onboarding the devices. Preprovision profiles are especially useful when you want to deploy policies on multiple devices and device groups. You can use preprovision profiles to automatically deploy a set of policies on devices. [See [About the Devices Page](#).]

Configure IPS sensor settings—You can use the IPS sensor to capture data packets in the form of packet capture (.pcap) files. You can now use Juniper Security Director Cloud only to configure your device to send the packet capture files to an external server. You cannot store these files on Juniper Security Director Cloud. [See [Capture IPS Data Packets of Devices](#).]

Dashboard

CASB widgets support—You can use the **CASB** dashboard widget to view and monitor the usage of cloud applications on the Juniper Security Director Cloud. You can drag the following CASB-related widgets from the top of the dashboard to your workspace, where you can add, remove, and rearrange the widgets:

- Sanctioned & Unsanctioned Applications
- Top Applications by Volume
- Applications: Most Sessions
- Application Instance Categories
- Sanctioned & Unsanctioned Application Instances
- Application Summary

[See [About the Dashboard](#).]

Shared Services

Merge duplicate addresses—Multiple users create various objects in a network, which sometimes results in the creation of duplicate objects, such as duplicate addresses. You can use the duplicate address detection feature to find duplicate addresses and merge the addresses into one address object. [See [About the Addresses Page](#).]

Replace addresses in bulk—Managing addresses in your network efficiently requires you to frequently update the addresses. You can replace multiple addresses simultaneously to manage your network efficiently and keep your firewall policies updated. [See [About the Addresses Page](#).]

View the network components associated with an address—Manage addresses in your network efficiently by viewing the network components associated with each address object. You can use the View Associations option to view the components associated with each address, such as NAT policies and security policies. [See [About the Addresses Page](#).]

Merge duplicate services—Multiple users create various objects in a network, which sometimes results in the creation of duplicate objects, such as duplicate services. Use the duplicate service detection feature to find duplicate services and merge the services into one service object. [See [About the Services Page](#).]

Replace services in bulk—Managing services in your network efficiently requires you to frequently update the services. You can replace multiple services simultaneously to manage your network efficiently and keep your firewall policies updated. [See [About the Services Page](#).]

View the network components associated with a service—Manage services in your network efficiently by viewing the network components associated with each service object. You can use the View Associations option to view the components associated with each service, such as NAT policies and security policies. [See [About the Services Page](#).]

Organization

Add a home region for your organization—Use the home region setting to segregate users based on their geographical location. You can add a region when you create a new organization. [See [Create a New Organization](#).]

Secure Edge New Features: October 07, 2023

Service Management

Enhancements on the Service Locations page—We've made the following enhancements:

- You get at least one pair of service locations to ensure maximum service availability.
- You can add more pairs of service locations as needed.
- You can add more users to any pair of service locations as needed.

[See [About the Service Locations Page](#).]

Monitor

View CASB logs—When associated with a Secure Edge policy, a Cloud Access Security Broker (CASB) profile collects logs from the configured cloud applications. You can view and monitor these activity-based and action-based application logs on **Operations > Logs > CASB**. [See [Monitor CASB Logs](#).]

View CASB application visibility logs—On the new CASB Application Visibility page (**Intelligence > CASB Application Visibility**), you can view the following information related to CASB-supported cloud applications:

- Volume (network traffic) that each application uses
- Volume (bandwidth) that each category of the application consumes
- Number of events or sessions received, grouped by risk as defined by the applications

[See [About the CASB Application Visibility Page](#).]

Tunnel status alerts—You can use the Tunnel Status Alerts page (**Monitor > Alerts > Tunnel Status Alerts**) to view the tunnel status alerts for the configured tunnels between sites and service locations.

[see [About the Tunnel Status Alerts](#)

Security Subscriptions

Manage CASB profiles—You can create, modify, clone, and delete Cloud Access Security Broker (CASB) profiles. The CASB functionality provides visibility into the security of your cloud applications. You can also create CASB profile rules to control specific actions on each cloud application to secure your data. After you assign the CASB profile to a Secure Edge policy, the profiles ensure that the traffic flows between cloud providers and on-premises devices comply with the Secure Edge policy. [See [About the CASB Profiles Page](#), [About the CASB Rules Page](#), and [Add a Secure Edge Policy Rule](#).]

CASB inline cloud application activity controls—You can configure rules to control activities on the cloud applications for a CASB profile. The supported activities are login, upload, download, and share. The supported cloud applications are Box, Dropbox, Salesforce, Google Docs, and OneDrive. [See [About the CASB Rules Page](#).]

Application instance for CASB—You can configure an application instance for the CASB profile. Use instance names to define which particular instances of the same cloud application you want to take a policy action on. [See [About the CASB Rules Page](#).]

Application tagging for CASB—You can tag an application instance as **Untagged**, **Sanctioned**, or **Unsanctioned** for a CASB profile to reflect whether or not your organization approves the cloud application. By default, all the application instances are tagged as **None**. This type of tagging is not the same as the application instance tagging for the CASB rules. [See [About the Application Tagging Page](#).]

Custom URL categories—You can create custom URL categories and add them to Web filtering profiles. You can also assign one of the following actions to the URL categories:

- Log and permit the URLs.
- Block the URLs.
- Permit the URLs.
- Quarantine the URLs.

[See [About the Web Filtering Profiles Page](#).]

Security Policy

Captive portal support for unauthenticated on-premises users—You can now use captive portal to authenticate on-premises users that request access to a network service. In earlier releases, you could use captive portal to authenticate only roaming users. By default, captive portal is enabled for roaming users and disabled for on-premises site users. You can enable the captive portal support for on-premises users from the Secure Edge Policy page. [See [About the Secure Edge Policy Page](#), and [Add a Secure Edge Policy Rule](#).]

Identity

Supported JIMS Collector version—Secure Edge now supports JIMS Collector Release 1.7.0 and later. [See [Juniper Identity Management Service Overview](#).]

Shared Services

Import URL patterns from a CSV file—Import multiple allowed or blocked URL patterns from a CSV file. You can use these URL patterns to validate inbound and outbound URL requests and allow or block the requests.

[See [Import URL Patterns from a CSV File](#).]

DAG filter—You can filter and view the dynamic address group (DAG) feeds from the Amazon Web Services (AWS) regions and services that you select. Use a DAG filter to add the feeds. You can configure a maximum of 10 DAG filters for the selected AWS regions and services. [See [Configure DAG Filter](#).]

Webhook for audit log notifications—You can use an audit log webhook to send Juniper Advanced Threat Prevention Cloud (ATP Cloud) audit log notifications to a remote server. A webhook is an automated message or a real-time notification that any application receives from another application that triggers an event. You can enable the webhook and configure the remote server URL to receive

these notifications in a chat application that can process JavaScript Object Notation (JSON) responses. [See [Configure Webhook](#).]

June 6, 2023 Release

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Juniper Security Director Cloud Bug Fixes: June 6, 2023

- The configuration of an aggressive mode site-to-site VPN with an extranet device and SRX Series Firewall caused the following issues:
 - Juniper Security Director Cloud ignored the e-mail address of the extranet device.
 - IKE ID field was not visible for the extranet device.
 - Changes to hostname, email-address, or IP address on the extranet device were not visible on the Juniper Security Director Cloud.

These issues are now resolved.

- After onboarding SRX Series Firewall and modifying the imported security policy, the security policy deployment failed. This issue is now resolved.
- The import and deploy of remote access VPN failed. This issue is now resolved.
- The NAT policy page displayed an error after the device association from the NAT policy was removed using the **Edit NAT Policy** menu. This issue is now resolved.

April 25, 2023 Release

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Juniper Security Director Cloud New Features: April 25, 2023

General

Search for specific data—You can search for specific data, such as security policies, security devices, and network information, by entering keywords or phrases in the search bar. The search feature also provides filters that you can use to refine your search results based on specific criteria, such as date range, device type, and policy type. In addition, the search feature also provides suggestions as you type the search keywords. [See [Juniper Security Director Cloud Overview](#).]

Monitor

Create security events report—You can create a report, using charts, that outlines all security events that occurred within your network over a specific period of time. The report includes information about security-related incidents such as malware infections, phishing attempts, unauthorized access attempts, and other types of security incidents. [See [Create Security Events Report Definitions](#).]

SRX

Create policy-based IPsec VPNs—You can create policy-based site-to-site VPNs with the option to tunnel your network traffic between the devices in the two sites. [See [Create a Policy-Based Site-to-Site VPN](#).]

Secure Web Proxy—You can create and manage secure Web proxy profiles to allow applications to bypass your proxy servers and connect to webservers directly. This feature is applicable only for SRX Series Firewalls and vSRX virtual firewalls running the Junos OS Release 19.2R1 or later. [See [About the Secure Web Proxy Page](#).]

Security Policy

Rule placement analysis—You can analyze the placement of newly created rules in security policies. Use the rule placement analysis to avoid rule anomalies and to place the rules correctly. [See [Rule Placement Analysis](#).]

Shared Services

View only unused addresses—You can filter the list of addresses to view only unused addresses. While viewing the addresses, you can delete specific or all the unused addresses. You can also filter the list of unused addresses based on your search keywords. [See [About the Addresses Page](#).]

Import and export services—You can import services to a CSV file and export services from a CSV file. You can now also filter the list of services to view only unused services. While viewing the services, you can delete specific or all the unused services. You can also filter the list of unused services based on your search keywords. [See [Import and Export Services](#).]

Administration

Subscriptions notifications and policy update—We've updated the frequency of e-mail notifications and the notifications displayed on the UI when your subscriptions expire or are due for renewal. We've also updated the policy to add one or more accounts of the same subscription type or different subscription types. [See [Subscriptions Notifications](#) and [Add a Subscription](#).]

Secure Edge New Features: April 25, 2023

Service Management

Multiregion deployment support—You can now deploy Juniper Secure Edge across multiple global regions. While creating a point of presence (POP), you can select the following regions and locations:

- North America—Virginia, Ohio, Oregon
- Asia Pacific—Singapore, Tokyo
- Europe—Frankfurt, London
- Canada—Toronto

[See [Create a Service Location](#).]

Administration

Service Updates page—You can view all the scheduled update activities with update descriptions and status of the past, present, and future updates on the **Service Updates** page. The **Service Updates** page contains a record of scheduled maintenance activities that are planned for updating Security Director Cloud and its features. You can also subscribe to receive e-mail notifications about the scheduled maintenance activities.

[See [About the Service Updates Page](#).]

Juniper Security Director Cloud Bug Fixes: April 25, 2023

- Users were unable to view the device page (**SRX > Device Management > Devices**) due to unsupported browser timezone abbreviations. This issue is now resolved.
- The job for hit count (number of times a security policy is used based on the traffic flow) was getting initiated for devices with management status as down. This issue is now resolved.
- After performing a VPN site-to-site import, the VPN profile page was displaying an empty value for **Encryption algorithm** field in the IKE and IPsec settings. This issue is now resolved.
- The **group21** was missing in the IKE proposal for **dh-group**. This issue is now resolved.

March 06, 2023 Release

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Juniper Security Director Cloud New Features: March 06, 2023

Security Policy

Capture IPS packets—You can capture IPS packets of managed SRX Series Firewall devices that run Junos OS Release 22.1R1 or later. You can configure the number of IPS packets to capture and the time duration for the packet capture. [See [Capture IPS Packets of Devices](#).]

Juniper Security Director Cloud Bug Fixes: March 06, 2023

- VPN site-to-extranet import was displaying an extra command related to untrust zone. This issue is now resolved.
- VPN site-to-site import was failing with an application error. This issue is now resolved.

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December 22, 2022 Release

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Juniper Security Director Cloud New Features: December 22, 2022

Monitor

- **Global search**—You can use the advanced search navigation aid on the top bar of the Juniper Security Director Cloud interface to search for the following:

- Navigational elements in the menu pane on the left
- Tasks related to creation and addition of objects in the managed network

[See [Juniper Security Director Cloud Overview](#).]

- **IPS reports**—You can generate an IPS report that includes charts and details that display:

- IPS activity over time
- Top attacks
- Categories of attacks
- Target hosts

[See [Reports Overview](#).]

- You can configure the following Security Director Cloud Insights features at **Monitor > Insights**:

- **Incidents**—You can view all incidents related to an endpoint on a user timeline. The data is displayed in Grid view. In the Timeline section, you can select a log parser from the list to view log data in the timeline graph. You can view the incident ID, status of the incident, incident progression, and so on. You can click an incident to view more details and create Service Now tickets if required.

[See [Monitor Incidents](#).]

- **Mitigation**—You can view the list of endpoints and threat sources that Security Director Cloud Insights mitigates. You can select an event and disable the mitigation, if enabled, and vice versa.

[See [Monitor Mitigation](#).]

Device Management

- **Enable automatic updates for the security package**—You can configure your devices to automatically install and update the security package at specified intervals. For example, you can configure your devices to install the IPS signature on a specific date and time and thereafter check and update the latest IPS signature after every two days. [See [Enable Automatic Update of Security Package](#).]
- **Predefined configuration template for DHCP**—You can use a predefined DHCP configuration template as a starting point for creating your own configuration templates. Each template is a set of rules of a specific rule base type that you can copy and then update according to your requirements. [See [Configuration Templates Overview](#).]
- **Delete IPsec VPN completely or only from associated devices**—You can delete site-to-site, hub-and-spoke, and remote-access IPsec VPNs completely and remove the VPN configurations from the associated devices. You can also delete the VPN configurations from specific spoke devices. [See [Delete an IPsec VPN](#)]

Security Policies

- **Compare policy versions**—You can compare two different versions of a security policy and decide to do one of the following:
 - Roll back to a previous version of a policy.
 - Make certain configuration changes and deploy the security policy again.
- [See [Compare Policy Versions](#).]
- **Specify whether a rule is global or zone-based**—You can choose to save a rule as a zone-based rule or as a global rule after you've satisfied these requirements:
 - Enabled the **Save rule** option in the organization settings.
 - Selected a single zone as the source and a single zone as the destination.
- [See [Add a Security Policy Rule](#).]
- **Delete security policies**—You can mark a security policy for deletion and deploy that policy to delete it from the device. You can also revert the policy marked for deletion. If a security policy has multiple

devices assigned to it, you can unassign the devices and redeploy the policy to delete the policy from the unassigned devices. [See [Delete a Security Policy](#).]

NAT

- **Delete NAT policies**—You can mark a NAT policy for deletion and deploy that policy to delete it from the device. You can also revert the NAT policy marked for deletion. If a NAT policy has multiple devices assigned to it, you can unassign the devices and redeploy the NAT policy to delete the NAT policy from the unassigned devices. [See [Delete a NAT Policy](#).]

Objects

- **Import and export addresses**—You can import and export addresses from Juniper Security Director Cloud in a comma-separated values (CSV) file format. While exporting addresses, you can choose to export all addresses or select specific addresses to export. [See [About the Addresses Page](#).]

Shared Services

You can configure the following Security Director Cloud Insights features at **Shared Services > Insights**.

- On-premises collector status—You can view the on-premises collector details such as name, IP address, disk, memory, CPU, and status.
[See [About the Collectors Page](#).]
- On-premises collector log parsers—You can use the Log Parsers page to define how the log parser parses the system log data. You can create multiple parsers for different log sources. Use the flexible parser to:
 - Parse the logs.
 - Normalize the fields.
 - Filter logs based on your configured criteria.
 - Assign severity and semantics to various fields.

[See [About the Log Parsers Page](#).]

- On-premises collector log source—You can create multiple log parsers for different log sources. The log source name is the hostname portion of the syslog message that Security Director Cloud Insights uses to identify the log source.

[See [About the Log Sources Page](#).]

- On-premises collector identity settings—Security Director Cloud Insights interfaces with Juniper Identity Management Service (JIMS) to map endpoint IP addresses in events and logs to usernames and hostnames. You can configure JIMS to provide access information to Security Director Cloud Insights.

[See [About the Identity Settings Page](#).]

- Cloud collector—You can enable or disable the Insights functionality for all logs that arrive directly from an SRX Series Firewall or Juniper Secure Edge.

[See [About the Cloud Collector Page](#).]

- Event scoring rules—You can use event scoring rules to customize a log event to match your security operations center (SOC) processes. The rules comprise conditions and actions.

[See [About the Event Scoring Rules Page](#).]

- Incident scoring rules—You can use incident scoring rules to score the risk of an incident. To do this, verify that other events that contributed toward this incident have already blocked the indicators of compromise from execution or mitigated them. The rules comprise conditions and actions.

[See [About the Incident Scoring Rules Page](#).]

- Threat intelligence—You can use trusted threat intelligence providers to determine indicators of compromise and to confirm the maliciousness of the reported events. Security Director Cloud Insights supports the IBM X-Force, VirusTotal, and OPSWAT Metadefender threat intelligence sources.

[See [About the Threat Intelligence Page](#).]

- Service Now—You can configure your Service Now account to create tickets for incidents.

[See [About the Service Now Configuration](#).]

- Correlation time—You can configure the correlation time. The correlation time is the time (in minutes) that you need to create the window in which related events are grouped within an incident.

[See [About the Correlation Time Page](#).]

Administration

- **Subscriptions**—You can select a maximum of 50 devices to manage subscriptions of multiple devices simultaneously. The selected devices must belong to the same product series and have the same subscription type. The Subscription drop-down list on the Manage Subscriptions page now contains dynamic subscription options that are compatible with the selected devices along with generic subscriptions and trial subscriptions. [See [About the Subscriptions Page](#).]

Secure Edge New Features: December 22, 2022

Monitor

Download Secure Edge report—You can download the Secure Edge report for the required month and year from the Secure Edge Reports page. You can also update the report recipients using the **Update Report Recipients** option.

[See [About the Secure Edge Reports Page](#).]

Secure Edge

Enhancements on the Sites page—We have made the following enhancements on the **Sites** page:

- You can see the lists of deployed sites and undeployed sites in two different tabs.
- You can import multiple sites by uploading a Microsoft Excel file to the Create Bulk Sites page. You can download the sample file template, enter the site details, and upload the filled-in template to create bulk sites.

[See [About the Sites Page](#).]

Service Administration

Enhancement in the PAC Files interface—You can now use the new PAC file builder to customize cloned proxy auto-configuration files. You can add domains and IP addresses and designate servers as on-premises. Juniper Secure Edge excludes these network components from the proxy auto-configuration file processing, and the traffic that reaches these network components bypasses Juniper Secure Edge. The wizard contains two tabs—Basic and Advanced. You can use the Advanced tab to directly configure the XML code. You can now also generate new recommended proxy auto-configuration files and delete existing recommended proxy auto-configuration files.

[See [About the PAC Page](#).]

Juniper Security Director Cloud Bug Fixes: December 22, 2022

- The Interfaces tab on the Network page (**SRX > Device Management > Devices > Network**) page was displaying two instances for the same interface: one with an IP address and another without any IP address. This issue is now resolved.
- Users were able to provide any port number in destination NAT pool for the **Port** field and device was accepting the configuration. This issue is now resolved.

- During Security policy import, object conflict was shown for a content security profile. Also, the object conflict was shown if the action is set to **Rename object** in previous import. These issues are now resolved.
- While editing the IPS rule, the **Options** column was getting resized automatically and reducing the size for other columns. This issue was seen only with higher resolutions (for example, 2560x1017pixels). This issue is now resolved.

Secure Edge Bug Fixes: December 22, 2022

There are no bug fixes in this release for Secure Edge.

November 17, 2022 Release

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Juniper Security Director Cloud New Features: November 17, 2022

Security Policy

- **Create policy versions**—You can create a policy version by taking a snapshot of another policy. You can create versions for all types of policies including All Devices, Group, Device, and Device exceptions. [See [Create a Policy Version](#).]
- **View policy versions**—You can select a policy and view the list of policy versions associated with the policy. You can also view the policy version details, policy details, and the policy rule details. [See [View Policy Version Details](#).]

- **Roll back policy versions**—You can revert a policy version to a previous version. The rollback operation replaces all the rules and rule groups of the current version with rules and rule groups from the selected version. You can resolve any conflicts between the versioned data and the current objects in the system by using the **Rename**, **Overwrite**, or **Retain** option.

[See [Rollback a Policy Version](#).]

- **Delete policy versions**—You can delete a selected policy version by using the delete icon on the security policy version page.

[See [Delete a Policy Version](#).]

Secure Edge New Features: November 17, 2022

Monitor

View Secure Edge Report—To view the Secure Edge Reports, navigate to Monitor > Reports > Secure Edge Reports page. Creating and downloading Secure Edge Reports is disabled from Report Definitions page. [See [About the Secure Edge Reports Page](#)].

Juniper Security Director Cloud Bug Fixes: November 17, 2022

- Device Management
 - Users were unable to add SRX4100 to Juniper Security Director Cloud. The device showed the deployment status as failed. This issue is now resolved.
 - The Interfaces tab on the Network page (**SRX > Device Management > Devices > Network**) page displayed an error message. This issue is now resolved.
 - Users were unable to view the interfaces on the Network page (**SRX>Device Management > Devices > Network > Interfaces**) for the SRX4100 cluster. This issue is now resolved.
- Security Policy
 - Users were unable to import a security policy with a rule in which an address object was not configured as a static or dynamic address but referenced at the policy rule level as the source address. This issue is now resolved.
 - Security policy preview option did not show the configuration commands. This issue is now resolved.

- Content security—For an imported antivirus profile, the fallback options were set to block the traffic for **out of resource**, **timeout**, **too many requests**, and **decompress error** conditions, even if the user had configured the **log-and-permit** action to allow the traffic for these conditions. This issue is now resolved.

Secure Edge Bug Fixes: November 17, 2022

There are no bug fixes in this release for Secure Edge.

October 07, 2022 Release

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Juniper Security Director Cloud New Features: October 07, 2022

Device Management

- Support for automatic security logs configuration**—After Juniper Security Director Cloud discovers a device, the devices are automatically configured to stream the security logs to Juniper Security Director Cloud. [See [Security Logs Configuration](#)]
- Support for automatic signature installation**—Juniper Security Director cloud performs a periodic check (every 24 hours) for the availability of the latest signatures on the Juniper signature website. When the latest signatures are available, Juniper Security Director cloud downloads and automatically installs the latest signatures to the devices. [See [Install Security Package](#)]
- Enhanced device inventory page experience**—The device inventory page containing the inventory and configuration of specific devices is changed to consolidate configuration options into similar tabs and sections and make the page more user-friendly. [See [About the Devices Page](#)]

Security Policy

- **Support for copying and pasting of rules across security policies**—You can use the copy and paste feature in the security policy in following ways:
 - Copy an existing rule and paste it within the policy.
 - Copy multiple existing rules and paste within same policy.
 - Copy an existing rule and paste from one policy to another.
 - Copy multiple existing rules and paste from one policy to another.

[See [Common Operations on a Security Policy Rule](#)]

Secure Edge New Features: October 07, 2022

Monitor

- **View Secure Edge Report**—You can view the Secure Edge report consisting of data transfer details such as monthly data allocation and usage at various regions. You can view the total outbound data transfer by region for the current month in comparison to the previous 11 months. [See [Secure Edge Reports Overview](#)].
- **Generate and download Secure Edge report**—You can generate the Secure Edge report and run the report on-demand or at scheduled intervals. You can E-mail the generated report or download it in the PDF format. [See [Secure Edge Reports Overview](#)].

Security Policy

- **Add SRX Policy Rules to Secure Edge Policy**—You can now migrate your on-premises security policies to Secure Edge by converting the security policy rules to Secure Edge policy. [See [Add SRX Policy Rules to Secure Edge Policy \(From SRX Policy Page\)](#) and [Add SRX Policy Rules to Secure Edge Policy \(From Secure Edge Policy Page\)](#)].

Secure Edge

- **Enhancements in the Create Site page**—
 - The selection of primary and secondary service locations is moved as a first step in creating a site.
 - In the Site Configuration page, a new field **Devices Type** is introduced. In this field, you can select if the site configuration is for the Juniper device or for the Non-Juniper device. [See [Create a Site](#)].

- **JIMS Collector**—Juniper Secure Edge now supports JIMS Collector Release 1.6.0. [See [About the JIMS Page](#).]

Juniper Security Director Cloud Bug Fixes: October 07, 2022

- IPS—Preview and deploy is not working when the policy name **recommended** is added to the global options. This issue is now resolved.
- Security policy import—Users were unable to import the Anti-malware and the Seclntel policy into Juniper Security Director Cloud. This issue is now resolved.
- Installing signature —While installing a signature on the cluster, the signature is installed only on the primary node. This issue is now resolved.

Secure Edge Bug Fixes: October 07, 2022

There are no bug fixes in this release for Secure Edge.

August 16, 2022 Release

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Juniper Security Director Cloud New Features: August 16, 2022

There are no new features in this release for Juniper Security Director Cloud.

Secure Edge New Features: August 16, 2022

Secure Edge

- **Enhancement in the JIMS interface**—You can now delete JIMS Collectors. The delete option helps in removing JIMS Collectors that are no longer needed. [See [About the JIMS Page](#).]
- **Enhancement in the PAC file management to exclude domains from the files**—You can now update the proxy auto configuration file with a list of domains to be excluded from PAC file-based forwarding. This UI-based function can be used to update any PAC file hosted on Juniper Security Director Cloud. [See [About the PAC Page](#).]
- **Enhancement in the LDAP profile**—
 - The LDAP profile now mandates SSL encryption.
 - The LDAP profile tab now displays the source IP address or prefix for Juniper Secure Edge. You will need the Secure Edge IP address or prefix to make the inbound LDAP queries to the LDAP servers and update the firewall rules. [See [About the End User Authentication Page](#)].
- **Enhancement in the SAML profile**—
 - The SSL option is now removed from the SAML Profile tab. You must upload a certificate to indicate an SSL connection.
 - Name and Domain name fields are removed. You must now configure only Identity Provider (IdP) and Service Provider (SP) settings. [See [About the End User Authentication Page](#)].

Juniper Security Director Cloud Bug Fixes: August 16, 2022

- Device management—After creating a physical interface on an SRX Series Firewall using Juniper Security Director Cloud, the user was unable to configure a logical interface unit and an IP address. This issue is now resolved.
- Device management—The Devices page for SRX 4100, SRX 4200, and SRX 4600 Firewalls does not show xe-0/0/0 interface. Instead, it shows lt-0/0/0 interface. This issue is now resolved.

Secure Edge Bug Fixes: August 16, 2022

- SAML Profile: Users were unable to edit the existing SAML settings. This issue is now resolved.

- Hosted Database: Earlier when you tried to add a user to a group, you could add the user to multiple groups belonging to multiple domains. Now, you can add users to multiple groups but belonging to a single domain.

July 01, 2022 Release

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New Features: July 01, 2022

Dashboard

Secure Edge dashboard—You can use the following Secure Edge widgets in the user-configurable Security Director Cloud dashboard to get a customized view of the status of network services:

- C&C Server and Malware Source Locations
- Top Infected File Categories
- Top Scanned File Categories
- Top Malware Identified
- Top Compromised Hosts
- VPN Tunnel Status
- Devices Connection Status
- Devices by OS Version
- Devices by Platforms
- Device Subscriptions Status
- Device Management Entitlements
- Overall Storage

- Threat Map: IPS
- Threat Map: Virus
- Firewall: Top Denials
- Firewall: Top Events
- IP: Top Sources
- IP: Top Destinations
- NAT: Top Source Translations
- NAT: Top Destination Translations
- Top Source IPs by Volume
- Virus: Top Blocked
- Web Filtering: Top Blocked
- Applications: Most Sessions
- Top Applications by Volume
- Top Spam by Source
- IPS: Top Attacks
- Top 5 Users by Bandwidth
- Top 5 Service Locations by Users
- Top 3 Sites by Bandwidth
- Top 3 Service Locations by Bandwidth
- Top 5 Sites by Users
- Overview
- Monitored Tunnels Up/Down
- Total Service Locations

[See [About the Dashboard](#).]

Monitor

- **View site tunnel status**—You can view the status of the configured tunnels between sites and service locations. [See [About the Site Tunnel Status Page](#)].
- **View service location status**—You can view the status of all the service locations, the users in a location, the bandwidth consumed by the users, and the available storage. [See [About the Service Locations Monitor Page](#)].
- **View ATP status**—You can monitor the status of compromised hosts, malicious threat sources, suspicious file downloads, Domain Name System (DNS) Domain Generation Algorithm (DGA) detections, tunnel detections, encrypted traffic insights, quarantined e-mail, blocked e-mail, and telemetry of blocked Web and e-mail files in Juniper Advanced Threat Prevention Cloud (ATP Cloud).
[See [Hosts Overview](#), [DNS DGA and Tunneling Detection Details](#), [Encrypted Traffic Insights Details](#), and [Telemetry Overview](#).]
- **Generate, view, and download ATP reports**—You can generate ATP Cloud threat assessment reports in PDF format and run the report on-demand or at scheduled intervals. The report consists of a list of malware, C&C Server destinations, hosts with malicious activities, suspicious domains and URLs, high-risk user data, and actions taken on scanned e-mail.
[See [ATP Report Definitions Overview](#) and [ATP Generated Reports Overview](#).]
- **View end user authentication logs**—You can view the details of the logs that are generated while authenticating on-premises and roaming users.
[See [Monitor End User Authentication Logs](#).]

Secure Edge

- **Service locations**—You can create, edit, and delete a point of presence (POP) location for a Juniper Secure Edge instance. The service location is the connection (access) point for both on-premises and roaming users. The number of users specified for a service location indicates Secure Edge the capacity that it needs to provision for. [See [About the Service Locations Page](#).]
- **Sites**—You can create, edit, and delete sites. You can also view and manage the configuration of existing sites. A site is a customer location such as a branch or office. Some or all of the Internet-bound traffic from customer sites may be forwarded to the Juniper Secure Edge cloud through GRE or IPsec tunnels from CPE devices at the site. You can create the following types of sites:
 - GRE
 - IPsec Static
 - IPsec Dynamic

[See [About the Sites Page](#).]

- **IPsec profiles**—You can view, create, edit, and delete IPsec profiles. IPsec profiles define the parameters with which an IPsec tunnel is established when the CPE devices start communicating with your Secure Edge solution in the cloud. [See [About the IPsec Profiles Page](#).]
- **Manage Secure Edge policies**—You can specify what actions to take for specific sets of traffic by using a Secure Edge policy. You can view and manage the policy rules associated with the tenants. [See [About the Secure Edge Policy Page](#)].
- **Web filtering profiles**—You can view, create, edit, and delete Web filtering profiles. Web filtering enables you to manage Internet usage by preventing access to inappropriate Web content over HTTP. [See [About the Web Filtering Profiles Page](#).]
- **Content filtering policies**—You can view, edit, and delete content filtering policies. Content filtering policies block or permit certain types of traffic over several protocols, such as HTTP, FTP upload and download, IMAP, SMTP, and POP3, based on the MIME type, file extension, protocol command, and embedded object type. [See [About the Content Filtering Policies page](#).]
- **DNS security profiles**—You can configure a DNS security profile for Domain Generation Algorithm (DGA) detection and tunnel detection. DNS DGA generates random domain names that are used as rendezvous points with potential command and control servers. Tunnel detection detects DNS tunneling which is a cyberattack method that encodes the data of other programs or protocols in DNS queries and responses. Tunnel detection indicates that DNS traffic is likely to be subverted to transmit malware beaconing data or data of another protocol. [See [Create a DNS Security Profile](#).]
- **Encrypted traffic insights profiles**—You can configure an encrypted traffic insights profile that detects malicious threats hidden in encrypted traffic without intercepting and decrypting the traffic. [See [Create an Encrypted Traffic Insights Profile](#).]
- **PAC files**—You can download the proxy auto configuration (PAC) files, clone the configuration files, and edit the cloned files. A web browser uses information from the PAC file to know where to direct the traffic for a URL. Depending on the PAC file configuration, the traffic destination can be a proxy server or a real content server. [See [About the PAC Page](#).]
- **Explicit proxy profiles**—You can configure an explicit proxy profile that Juniper Secure Edge can use to determine which port to listen to for the client-side traffic and which traffic to decrypt or bypass. [See [Configure an Explicit Proxy Profile](#).]
- **Decrypt profiles**—You can configure decrypt profiles. The configuration enables a decrypt profile to function as an application service within a security policy. [See [About the Decrypt Profiles Page](#).]
- **JIMS Collector**—You can onboard JIMS Collector in Juniper Secure Edge. Juniper Identity Management Service (JIMS) is a standalone service application that runs on Microsoft Windows. JIMS Collector collects and maintains a large database of user, device, and group information from

Active Directory domains or system log services. Juniper Secure Edge supports JIMS Collector Release 1.5 or later. [See [Juniper Identity Management Service Overview](#).]

- **IPS profiles**—You can configure an intrusion prevention system (IPS) profile that enables you to selectively enforce various attack detection and prevention techniques on network traffic passing through a device. You can create IPS rules or exempt rules for customized IPS profiles.

[See [About IPS Policies](#).]

- **SeiIntel profiles**—You can configure Security Intelligence (SeiIntel) profiles to work with security intelligence feeds, such as C&C, DNS, and infected hosts. SeiIntel provides carefully curated and verified threat intelligent feeds that's continuously collected from Juniper Advanced Threat Prevention (ATP) Cloud, Juniper Threat Labs, dynamic address groups (DAGs), and industry-leading threat feeds to the Juniper Networks MX Series, SRX Series, EX Series, QFX Series, and NFX Series devices and Juniper's wireless access points (WAPs). SeiIntel delivers real-time threat intelligence by enabling automatic and responsive traffic filtering.

[See [About SeiIntel Profiles](#).]

- **Antimalware profiles**—You can configure anti-malware profiles that define the content to scan for any malware and the action to be taken when a malware is detected.

[See [About Anti-malware Profiles](#).]

- **Certificate management**—You can configure TLS/SSL certificates that are used to establish secure communications between Juniper Secure Edge and user endpoints. The certificates may be signed by your own Certificate Authority (CA) or by Juniper's CA. You can create a new certificate signing request (CSR) to generate a new certificate or you can have Juniper create a new certificate.

[See [About the Certificate Management Page](#).]

- **End-user authentication**—You can configure various authentication methods to authenticate end users. If you are a roaming user, you can configure:

- Hosted DB—User database hosted on Secure Edge
- SAML—Identity provider (IdP) through the Security Assertion Markup Language (SAML) 2.0 protocol
- LDAP—Lightweight Directory Access Protocol (LDAP) servers

Roaming users are authenticated in the following order: hosted DB, SAML, LDAP.

If you are an on-premises user, you can use Juniper Identity Management System (JIMS) for authentication.

[See [About the End User Authentication Page](#).]

Shared Services

- **GeoIP**—IP-based geolocation (GeoIP) is the method of locating a computer terminal's geographic location by identifying that terminal's IP address. By mapping an IP address to the sources of attack traffic, geographic regions of origin can be determined, giving you the ability to filter traffic to and from specific locations in the world. Using Juniper Security Director Cloud, you can create, modify, or delete the GeoIP feeds. You can use the GeoIP feeds in security policy to deny or allow traffic based on source or destination IP address.

[See [Create a GeoIP Feed in the Juniper Security Director Cloud User Guide](#).]

- **Variable Address**—A variable is useful when you want to apply similar rules across devices where only the address might differ. Instead of using static values, you can use variables to create fewer rules and use them more widely. You can achieve this by creating and configuring a variable address for all devices to which you are applying a group policy. [See [Variable Address Overview](#) in the *Juniper Security Director Cloud User Guide*]

- **Juniper Advanced Threat Prevention Cloud**—You can configure the following ATP features:

- File inspection profiles—You can define which files to send to the cloud for inspection. You can group types of files to be scanned together (such as <file>.tar, <file>.exe, and <file>.java) under a common name and create multiple profiles based on the content you want scanned.

[See [File Inspection Profiles Overview](#).]

- Allowlists—You can configure an allowlist that contains known trusted IP addresses, hash, e-mail addresses, and URLs. Content downloaded from locations on the allowlist does not need to be inspected for malware.

[See [Create Allowlists](#).]

- Blocklists—You can configure a blocklist that contains known untrusted IP addresses and URLs. Access to locations on the blocklist is blocked, and therefore no content can be downloaded from those sites.

[See [Create Blocklists](#).]

- Seclntel feeds—You can configure Seclntel feeds for domains, IP addresses and URLs that are known to be connected to malicious activities. Seclntel provides carefully curated and verified threat intelligent feeds that's continuously collected from Juniper Advanced Threat Prevention (ATP) Cloud, Juniper Threat Labs, dynamic address groups (DAGs), and industry-leading threat feeds.

[See [Seclntel Feeds Overview](#).]

- Miscellaneous features—You can configure these additional Juniper ATP Cloud features:
 - Infected hosts—You can set the global threat level to block infected hosts. You can configure Juniper ATP Cloud to send e-mails when certain threat levels are reached for infected hosts.

[See [Global Configuration for Infected Hosts](#).]

- Logging—You can select the event types that you want to log for the devices in your realm. The devices in your realm use the event logs to generate system logs (syslogs).
[See [Enable Logging](#).]
- Threat intelligence sharing—You can enable Trusted Automated eXchange of Intelligence Information (TAXII) to report and share threat intelligence. You can configure the threshold for threat intelligence sharing. TAXII uses only those files that meet or exceed the set threshold.
[See [Configure Threat Intelligence Sharing](#).]
- Proxy servers—You can add trusted proxy server IP addresses to Juniper ATP Cloud. If there is a proxy server between users on the network and a firewall, the firewall might see the proxy server IP address as the source of an HTTP or HTTPS request instead of the actual address of the user making the request.
[See [Configure Trusted Proxy Servers](#).]

Administration

- **Subscriptions**—You can add and manage subscriptions for SRX Series Firewalls, Juniper Secure Edge, and storage space. [See [Subscriptions](#).]
- **Support for Customizing Organization Settings**—You can now customize the organizations to automatically import devices, automatically delete disabled rules, automatically delete unused addresses and services, track the number of times security policies are applied on traffic flow, configure import of unnumbered VPN tunnels, and set the number of configuration snapshots to save for each device.

[See [About the Organization Page](#) in the *Juniper Security Director Cloud User Guide*.]

- **ATP Mapping**—You can map a security realm in Juniper ATP Cloud to Juniper Secure Edge in order to access all features from Juniper ATP Cloud.

[See [ATP Mapping Overview](#).]

- **ATP Audit Log**—You can use the ATP Audit Logs page to view information about the login activity and specific tasks that were completed successfully using the Juniper ATP Cloud Web Portal. Audit log entries include details about user-initiated tasks, such as the username, task name, task details, and date and time of execution of the task. You can view audit logs for a specific time span, search and filter for audit logs, and export audit logs in comma-separated values (CSV) format.

[See [ATP Audit Logs Overview](#).]

June 02, 2022 Release

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- [New Features: June 02, 2022 | 62](#)
- [Bug Fixes: June 02, 2022 | 63](#)

New Features: June 02, 2022

Customer Onboarding

- **Enhancement in Juniper Security Director Cloud account activation process**—After providing your login credentials and the organization account details for the first time you will receive a verification e-mail. Verify your e-mail address and click **Activate Organization Account** in the e-mail to request the account activation. If your account activation request is approved, you will receive an e-mail with log in page information. [See [Access Juniper Security Director Cloud](#) in the *Juniper Security Director Cloud User Guide*.]

Monitor

- **Support for additional widgets in the Threats Summary page**—You can now view the following information on the Threats Summary page:
 - Top Viruses: View viruses with the maximum number of blocks sorted by count.
 - Top Spam by Source: View the number of spams detected by the source IP addresses.

[See [About the Threats Page](#) in the *Juniper Security Director Cloud User Guide*.]

Device Management

- **Routing instances**—A routing instance is a collection of routing tables, interfaces, and routing protocol parameters. The set of interfaces belong to the routing tables, and the routing protocol parameters control the information in the routing tables. You can create, view, edit, or delete routing instances on the device. [See [Configure a Routing Instance for the Device](#) in the *Juniper Security Director Cloud User Guide*.]

- **Static routes**—Static route is often used when the complexity of a dynamic routing protocol is not desired. A route that does not frequently change, and for which there is only one (or very few) path(s) to the destination, is a good candidate for static routing. You can view, create, edit, or delete static routes on the device. [See [Configure a Static Route for the Devices](#) in the *Juniper Security Director Cloud User Guide*.]

Security Subscriptions

- **UTM is now Content Security**—The term Unified Threat Management (UTM) is replaced with Content Security in Juniper Security Director Cloud UI and all the corresponding user documentation.



NOTE: In Junos CLI commands, we continue to use the legacy term UTM for content security.

[See [Content Security Overview](#) in the *Juniper Security Director Cloud User Guide*.]

Bug Fixes: June 02, 2022

- User login: After logging in via chrome browser and deleting a recently created organization, the user was unable to log in via a different browser. The browser retained the stale organization mapping with user. This issue is now resolved.
- Services: Adding a service to the existing service group failed. This issue is now resolved.
- Export device information: Users were unable to download the device information using the **Export as CSV** menu on the **SRX > Device Management > Devices** page. This issue is now resolved.
- Security policy: Space character was not accepted in the name field for security policy. This issue is now resolved.
- User interface: An option was not available to clear or delete a selection in the user interface for IPS, SSL profile, or content security profile. This issue is now resolved.
- Session page: Resizing of displayed columns did not work as expected on the **Monitor > Logs > Session** page. This issue is now resolved.

April 07, 2022 Release

IN THIS SECTION

- [Bug Fixes: April 07, 2022 | 64](#)

Bug Fixes: April 07, 2022

- VPN deploy: VPN deploy was failing for the Site-to-Site or Hub-and-Spoke topology with an extranet device. This issue is now resolved.
- VPN tunnel settings: Subnet mask was not accepted as valid entry for entering local or remote proxy identity. This issue is now resolved.
- VPN: "Any" option was not supported for protected network with traffic selector and static routing. This issue is now resolved.
- User interface: Pages marked as favorites were not shown after extending the timeout session or if a user logs out and logs in again. This issue is now resolved.
- Device discovery: SRX device discovery was failing if an interface description had the special character "&". This issue is now resolved.
- Unified policy import: Auto and manual policy import was failing due to the dynamic address group configuration. This issue is now resolved.
- Device inventory: SRX cluster chassis view was showing incomplete information for the devices with multiple FPCs and multiple PICs. This issue is now resolved.
- IDP signature: Installing the IDP signature was failing and installing a file from *min/O* was taking too much time. These issues are now resolved.
- JIMS: The JIMS configuration on devices was getting deleted after configuring the firewall policy commands on those devices. This issue is now resolved.
- IPS signatures: Search was not working in the preview window of dynamic signatures. This issue is now resolved.

March 14, 2022 Release

IN THIS SECTION

- [Bug Fixes: March 14, 2022 | 65](#)

Bug Fixes: March 14, 2022

- Customer onboarding: Users were unable to add e-mail addresses that contain more than 4 characters in the top-level domain name. This issue is now resolved.
- Image management: The deployment of an image on an SRX4600 Firewall failed with an RPC error message. This issue is now resolved.
- Device view: Search function was not working in the Device View page for security policy. This issue is now resolved.
- VPN monitoring : Juniper Security Director Cloud was displaying the VPN tunnel status as unmonitored if any end point tunnel information was not found. This issue is now resolved.
- VPN import: While importing VPNs for unnumbered tunnels using customer configurations, the VPN topology should be imported as *Site to Site* topology but it was imported as *Hub and Spoke* topology. This issue is now resolved.
- VPN import: The VPN import job did not show the source device name and the "Details" field did not show information in correct format. These issues are now resolved.
- JIMS: The *Primary CA certificate path* field was shown as mandatory. It must be an optional field. This issue is now resolved.

February 16, 2022 Release

IN THIS SECTION

- [Bug Fixes: February 16, 2022 | 66](#)

Bug Fixes: February 16, 2022

- Kafka notifications were being incorrectly assigned to the security monitoring service of Juniper Security Director Cloud and causing instability in the performance of the portal. This issue is now resolved.
- The VPN status of devices sometimes didn't show the correct status because an issue in the HealthBot data collection sometimes caused the job to reach the maximum internal message buffer limit. This issue is now resolved.
- The re-import and auto-import jobs of firewall policies with custom application signatures were throwing errors. This issue is now resolved.

February 04, 2022 Release

IN THIS SECTION

- [New Features: February 04, 2022 | 66](#)

New Features: February 04, 2022

Organization Account

Support for creating organization account—You can onboard yourself to Juniper Security Director Cloud by creating an account and setting up an organization space to manage your network security. [See [Security Director Day One + Guide](#).]

Dashboard

Security dashboard—You can use the widgets in the user-configurable security dashboard to get a customized view of network services. You can drag these widgets from the top of the dashboard to your workspace, where you can add, remove, and rearrange them to meet your needs. You see the following information on the security dashboard:

- VPN tunnel status
- Device connection status

- Devices by OS versions and platforms
- Device subscription status and management entitlements
- Overall storage usage
- Total IPS event count
- Total virus event count
- Top firewall events and request denials
- Top source and destination IP addresses and IP address translations
- Top IP traffic
- Top infected hosts and websites blocked
- Top applications by number of sessions and traffic volume
- Top spam by source IP addresses

[See [About the Dashboard](#) page in the *Juniper Security Director Cloud User Guide*.]

Monitor

- **Alerts**—You can define alert criteria based on a set of predefined filters. You can use the filters on the Event Viewer page to generate alerts. You can generate an alert message to notify you when the alert criteria is met and search for specific alerts based on alert ID, description, alert definition, alert type, or recipient e-mail address. [See [Alerts Overview](#) in the *Juniper Security Director Cloud User Guide*.]
- **Support for logs**—You can monitor security-based events using various policy types such as security policies, web filtering, antispam, antivirus, and IPsec VPNs. [See [About the Session Page](#), [About the Threats Page](#), [About the Web Filtering Events Page](#), [About the IPsec VPNs Events Page](#), and [About the All Events Page](#) in the *Juniper Security Director Cloud User Guide*.]
- **View threat events in a visual map**—You can visualize incoming and outgoing threats across geographic regions in the visual threat map. You can view blocked and allowed threat events based on feeds from intrusion prevention system (IPS), antivirus, and antispam engines. The threat map also displays details such as event counts of attack objects for specific geographical locations. This event count is useful for viewing unusual activity that could indicate a possible attack. [See [Threat Map Overview](#) in the *Juniper Security Director Cloud User Guide*.]
- **VPN tunnel status**—You can view the status of IPsec VPN tunnels in a dashboard and tabular format. The number of tunnels for each VPN depends on the type of VPN, such as site-to-site or hub-and-spoke. [See [About the Tunnel Status Page](#) in the *Juniper Security Director Cloud User Guide*.]

- **Application visibility**—You can view information about bandwidth consumption, session establishment, and the risks associated with your network applications. Analyze your network applications to obtain useful security management information, such as:

- Applications that can lead to data loss
- Bandwidth overconsumption
- Time-consuming applications
- Personal applications that can increase business risks

[See [About the Application Visibility Page](#) in the *Juniper Security Director Cloud User Guide*.]

- **User visibility**—You can view information about devices. For examples, you can view the top 50 devices that are accessing high bandwidth-consuming applications and are establishing a higher number of sessions on your network. Based on this information, you can choose to rate-limit a device that is accessing applications that consume a large bandwidth or create maximum traffic. [See [About the User Visibility Page](#) in the *Juniper Security Director Cloud User Guide*.]
- **Manage reports**—View and manage reports that are generated based on a summary of network activity and overall network status. You can use these reports to perform a trend analysis of your network's activities to study changes in traffic patterns. In addition to using the predefined reports, you can build custom reports that meet specific needs. [See [Reports Overview](#) in the *Juniper Security Director Cloud User Guide*.]

Device Management

- **Add and manage devices**—You can add devices and device clusters to Juniper Security Director Cloud using commands and zero-touch provisioning (ZTP) or through J-Web and Juniper Security Director. Device inventory information helps you monitor and manage these resources. You can view the inventory and configuration of devices, reboot devices, roll back configurations, upgrade images, synchronize devices, enable security logging, and export device information. [See [About the Devices Page](#) in the *Juniper Security Director Cloud User Guide* and *Security Director Day One + Guide*.]
- **Add licenses**—You can add a license for a feature to a device or a device cluster. Each license is associated with a software feature such as IPS and content security, and it is valid for only one device. [See [Add a License to Device](#) in the *Juniper Security Director Cloud User Guide*.]
- **Import certificates**—You can import device certificates to authenticate Secure Socket Layer (SSL). SSL uses public-private key technology that requires a paired private key and an authentication certificate for providing the SSL service. SSL encrypts communication between your device and the Web browser using a session key that is negotiated by the SSL server certificate. [See [Import a Device Certificate](#) in the *Juniper Security Director Cloud User Guide*.]

- **Manage configuration templates**—You can deploy customized configurations on devices. Juniper Security Director Cloud provides configuration templates to provision configurations, both during onboarding and throughout the device life cycle. You can view, create, modify, clone, and delete configuration templates. In addition, you can deploy configuration templates on one or more devices. You can use the preview and deploy workflows to validate a configuration template. [See [About the Configuration Templates Page](#) in the *Juniper Security Director Cloud User Guide*.]
- **Manage software images**—You can manage the entire life cycle of the software images of all managed network devices. You can add, stage, deploy, and delete software images of the devices. [See [About the Images Page](#) in the Juniper Security Director Cloud User Guide.]
- **Manage security packages**—Security packages consist of IPS signatures, application signatures, and URL categories. You can view a list of the latest security packages available on Juniper Security Director Cloud, install the latest security packages on the devices, and view the currently installed security packages on the devices. [See [About Security Packages Page](#) in the *Juniper Security Director Cloud User Guide*.]

Security Policies

Manage security policies—You can create, modify, and delete security policies and associate devices with the security policies. You can also create, modify, and delete the rules that are associated with a security policy. Security policies can incorporate both Transport Layer (Layer 4) and Application Layer (Layer 7) firewall constructs in a single rule. Security rules consist of source and destination endpoints, IP addresses, user identity, URL categories, services, and applications (Layer 7). You can create zone-based rules or global rules. [See [About the Security Policy Page](#) in the *Juniper Security Director Cloud User Guide*.]

NAT

- **Manage NAT policy rules**—You can create, edit, clone, and delete NAT policy rules. NAT is a form of network masquerading, where you can hide devices between zones or interfaces. You can use Juniper Security Director Cloud to configure three types of NAT on SRX Series Firewalls: source NAT, destination NAT, and static NAT. [See [About the NAT Policies Page](#) in the *Juniper Security Director Cloud User Guide*.]
- **Manage NAT pools**—You can create, edit, clone, and delete NAT pools. A NAT pool is a set of IP addresses that you can define and use for address translation. NAT policies translate internal IP addresses to the addresses in these pools. [See [About the NAT Pools Page](#) in the *Juniper Security Director Cloud User Guide*.]

Shared Objects

- **Manage addresses and address groups**—You can create, edit, and delete addresses and address groups. You use addresses and address groups in firewall and NAT services. [See [About the Addresses Page](#) in the *Juniper Security Director Cloud User Guide*.]
- **Manage services and service groups**—You can create, edit, and delete services and service groups. A service is an application on a device. After you create a service, you can combine it with other services to form a service group. Service groups are useful when you want to apply the same policy to multiple services. [See [About the Services Page](#) in the *Juniper Security Director Cloud User Guide*.]
- **Manage application signatures and application signature groups**—You can view application signatures that are already downloaded. You can also create, modify, clone, and delete custom application signatures or custom application signature groups. Juniper Networks provides signature definitions of known application objects to identify applications for tracking and for firewall policies. [See [About the Application Signatures Page](#) in the *Juniper Security Director Cloud User Guide*.]
- **Manage security policy schedules**—You can create, modify, clone, and delete security policy schedules. You use a schedule to run a security policy rule for a specified period either on a one-time basis or on a recurring basis, based on how the schedule is created. [See [About Schedules Page](#) in the *Juniper Security Director Cloud User Guide*.]
- **JIMS**—Juniper Identity Management Service (JIMS) provides a robust and scalable user identification and IP address mapping implementation that includes endpoint context and machine ID. You can use Juniper Security Director Cloud to push the JIMS configuration to SRX Series Firewalls. You can then use JIMS to obtain IP addresses or user mapping and device information. SRX Series Firewalls generate the authentication entries for user firewalls. [See [About the Identity Management Profile Page](#) in the *Juniper Security Director Cloud User Guide*.]
- **Configure Active Directory profiles**—You can configure the IP address-to-user mapping information and the user-to-group mapping information to access the LDAP server. You can view, create, modify, clone, and delete Active Directory profiles. In addition, you can deploy Active Directory profiles on one or more SRX Series Firewalls. [See [About the Active Directory Profiles Page](#) in the *Juniper Security Director Cloud User Guide*.]
- **Configure access profiles**—You can configure LDAP for SRX Series Firewalls that use the integrated user firewall feature. With access profiles, you can enable access configuration on the network. Access configuration consists of authentication configuration. Juniper Security Director Cloud supports RADIUS, LDAP, and local authentication as authentication methods. [See [About the Access Profile Page](#) in the *Juniper Security Director Cloud User Guide*.]
- **Configure address pools**—You can create centralized IPv4 address pools independent of the client applications that use the pools. An address pool is a set of IP addresses available for allocation to users, such as in-host configurations with DHCP. You can have only IPv4 addresses in an address-

assignment pool. [See [About the Address Pools Page](#) in the *Juniper Security Director Cloud User Guide*.]

Security Subscriptions

- **Manage IPS profiles**—You can create, modify, clone, and delete IPS profiles. Juniper Security Director Cloud contains predefined IPS profiles. You can also create customized IPS profiles. You can associate IPS rules and exempt rules with IPS profiles. You can deploy the IPS profiles in a device by referencing the IPS profiles in a security policy rule that is deployed on the device. [See [About the IPS Profiles Page](#) in the *Juniper Security Director Cloud User Guide*.]
- **Manage IPS signatures**—You can create, modify, clone, and delete IPS signatures, signature groups, and dynamic groups. IPS compares traffic against the signatures of known threats and blocks traffic when a threat is detected. You can use IPS signatures to monitor and prevent intrusions. Juniper Security Director Cloud contains predefined IPS signatures. You can also create customized IPS signatures. [See [About the IPS Signatures Page](#) in the *Juniper Security Director Cloud User Guide*.]
- **Manage decrypt profiles**—You can create, modify, clone, and delete decrypt profiles. SSL proxy is enabled as an application service within a security policy. SSL proxy performs SSL encryption and decryption between the client and the server, but neither the server nor the client can detect the presence of SSL proxy. SSL proxy ensures that it has the keys to encrypt and decrypt the payload. [See [About the Decrypt Profiles Page](#) in the *Juniper Security Director Cloud User Guide*.]
- **Manage content security profiles**—You can view and manage content security profiles. Content security profiles consolidate several security features such as antivirus, antispam, content filtering, and Web filtering to protect against multiple threat types. [See [About the Content Security Profiles Page](#) in the *Juniper Security Director Cloud User Guide*.]
- **Manage IPsec VPNs**—You can view and manage IPsec VPN profiles. You use IPsec VPN profiles to securely communicate with remote computers across a public WAN, such as the Internet. A VPN connection can link two LANs (site-to-site VPN) or a remote dial-up user and a LAN. The traffic that flows between these two points passes through shared resources such as routers, switches, and other network equipment that make up the public WAN. Juniper Security Director Cloud simplifies the management and deployment of IPsec VPNs. [See [IPsec VPN Overview](#) in the *Juniper Security Director Cloud User Guide*.]

Administration

- **Manage subscriptions**—You can add, manage, and apply your purchased subscriptions in Juniper Security Director Cloud. [See [About the Juniper Security Director Cloud Subscriptions Page](#) in the *Juniper Security Director Cloud User Guide*.]
- **Manage users and roles**—You can add, clone, modify, and delete roles and users. Juniper Security Director Cloud supports authentication and role-based access control (RBAC) for its resources and

services. You can use access controls to assign different access privileges to different users. [See [Users Overview](#) and [Roles Overview](#) in the *Juniper Security Director Cloud User Guide*.]

- **View and export audit logs**—You can view and export the audit logs. Audit logs contain information about the tasks that you initiate by using the Juniper Security Director Cloud GUI or APIs. Audit log entries usually include details about user-initiated tasks such as the name, role, and IP address of the user who initiated the task, the status of the tasks, and the date and time of execution. You can export audit logs in CSV or PDF formats. [See [About the Audit Logs Page](#) in the *Juniper Security Director Cloud User Guide*.]
- **Manage process jobs**—You can view and manage jobs, which are actions performed on objects that Juniper Security Director Cloud manages, such as a device, service, or user. You can choose to run a job immediately or schedule one for later. You can also monitor the status of jobs. [See [Job Management in Juniper Security Director Cloud](#) in the *Juniper Security Director Cloud User Guide*.]
- **Manage device data**—You can view, export, and delete device logs related to security and data traffic. You can export logs for the past one week or one month in the CSV format. [See [About the Data Management Page](#) in the *Juniper Security Director Cloud User Guide*.]
- **Create multiple organizations**—You can create multiple organization accounts in Juniper Security Director Cloud that support segregation of large groups of users into smaller, more manageable groups and control administrative access. Using these organization accounts, you can add devices, subscribe your devices, and start managing the devices. You can also modify or delete existing organizations." [See [About the Organization Page](#) in the *Juniper Security Director Cloud User Guide*.]

Documentation Updates

This section lists the errata and changes in Juniper Security Director Cloud documentation.

- Japanese translation update: Japanese Help content for feature updates is not available in this release.
- Security Director Insights Cloud has been deprecated since December 2024. As a result, the following pages are no longer available in the Juniper Security Director Cloud GUI:
 - **Shared Services > Insights**
 - **Monitor > Insights**
- The Find Usage and Assign policy or profile to domain feature has been deprecated. As a result, the following pages are no longer available in the Juniper Security Director Cloud GUI:
 - **Shared Services > Find Usage**
 - **Shared Services > Assign**

- **Security Subscriptions > VPNs > Extranet Devices.** Right-click an extranet device, and select **Find Usage**.
- **SRX > IPsec VPNs > IPsec VPNs > More > Assign *Policy or Profile* to Domain.**
- **SRX > IPsec VPNs > VPN Profiles > More > Assign *Policy or Profile* to Domain.**
- The application visibility and user visibility functionalities are now part of Insights. As a result, the following pages are no longer available in the Juniper Security Director Cloud GUI:
 - **Monitor > Maps & Charts > Applications**
 - **Monitor > Maps & Charts > Users**

Known Behaviors and Issues

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- [Known Issues | 77](#)

Known Behaviors

- When you sign in with a custom role that includes only log access, the **Monitor** page displays only the **Infected Hosts** chart. This is expected because the infected host information is derived solely from logs—data that the role permits.

All other widgets on the Monitor page remain empty because they rely on additional data sources and permissions.

- When you roll back a standalone device or a single node from an L2 cluster, the rollback job completes successfully. However, the landing page might not immediately show the updated OS version. The OS version remains unchanged until you manually resynchronize the device.

Workaround

Steps to manually resyncronize the device:

1. Select **Inventory > Devices**.

2. Select the device to resynchronize, and click **More > Resynchronize with Network**.

A job is created for the resynchronization process and the details are displayed on the top of the page. Click **Admin > Jobs** to view the job.

- After the Juniper Security Director Cloud upgrade:

- The Insights and Dashboard pages display the top Screens data separately.
- This view includes only data sent after the upgrade and does not show older data (sent before the upgrade) from the past month.
- When you click **Total Events** on the Insights page, the All Security Events page might show a higher event count because it includes both older (before upgrade) and newer (after upgrade) Screens data.

- After the Juniper Security Director Cloud upgrade:

- The Insights and Dashboard pages display the top IDP data separately.
- This view includes only data sent after the upgrade and does not show older data (sent before the upgrade) from the past month.
- When you click **Total Events** on the Insights page, the All Security Events page might show a higher event count because it includes both older (before upgrade) and newer (after upgrade) IDP data.

- The following SRX Series Firewall configurations configured in the earlier Junos Detailed Configuration tab are deprecated and no longer available in the Device Configurations tab of the Juniper® Networks SRX Series Firewalls device configurations page:

- dynamic-profiles
- logical-systems
- tenants
- multi-chassis
- multicast-snooping-options
- protocols/amt
- protocols/vstp
- security/remote-access/client-config
- security/remote-access/default-profile

- security/remote-access/profile
- services/application-identification/application
- services/application-identification/application-group
- services/user-identification/identity-management
- services/user-identification/active-directory-access
- system/services/bbe-stats-service
- unified-edge
- When security policies, NAT rules, NAT pools, or IPsec tunnels are configured in the Juniper Security Director Cloud GUI or through the CLI, the changes don't appear in the Connected Security Distributed Services (CSDS) group until the next polling interval of the feature.

When you configure new security policies, NAT rules, NAT pools, or IPsec tunnels on devices that are part of a CSDS group, Juniper Security Director Cloud might take some time to display the devices' statistics due to scheduled polling.

To view the data configurations, edit the relevant CSDS group and save it without making any changes. This action will trigger polling for all devices in the group and update the data.

- When you view the data on the Dashboard and **Intelligence > Insights** pages, you might face the following behaviors:
 - Some categories may not appear in the Sunburst chart if there is a large value gap between categories—for example, one category is 6000 and another is 5. This is expected behavior.
 - On the Insights page, the Device Group filter only includes data from when a device was added to a group. To view the historical data of devices, select only the Device filter.
 - When you click on the Total Events number in the grid table of the Insights pages, you might notice a discrepancy between the total events displayed there and those shown on the All Security Events page. This difference arises because the All Security Events page presents live data, whereas the Insights pages display aggregated data at discrete intervals.
 - When viewing data in the charts for Infected Hosts and Top 5 URL Activity widgets that include timelines, the data may not be correctly sorted based on the selected timeline.

Workaround:

Click any event in the Infected Hosts or Top 5 URL Activity widgets. You will be redirected to the All Security Events page, where you can view the specific event time details.

- When you view data of the third-party DAG feeds on the SecIntel Feeds page, the data might not be complete because the third-party DAG feed might not be enabled even though the toggle switch is enabled.
- When you failover an SRX Series Firewall, the data on the Insights page displays data for current active devices only. To view the cluster logs, it is recommended to choose both the nodes of a cluster.
- On the Insights page, the bubble chart does not appear for the Users, Events, Volume, or Sessions tabs when the selected metric has a value of zero. Since the bubble chart visualizes data based on non-zero values, no bubbles will be displayed.
- When you click the number of Rules on the grid table of the Insights pages, a list of rules is displayed on a pane instead of the Security Policies page. This issue doesn't apply to the Insights Applications page.
- For the SRX Series Firewalls that are automatically imported to Juniper Security Director Cloud, the default Content Security (formerly known as UTM) configuration on Juniper Security Director Cloud is preferred over the Content Security configuration imported from the devices.

To prevent conflicts, perform the following steps:

1. After automatic import of the devices, click **SRX > Security Subscription > Content Security Settings**.
2. Review and modify the Content Security settings.
3. Click **Security > SRX Policy**.
4. On the SRX Policy page, click **Global Options > Default Security Settings**.
5. Review and modify the imported security configurations to the default Content Security profile configurations in Juniper Security Director Cloud.

OR

1. Click **Administration**.
2. Click **Settings** and disable **Auto Import** after device discovery.
3. Manually import devices to Juniper Security Director Cloud.
4. For any conflicts, review and modify the imported security configurations to the default Content Security profile configurations in Juniper Security Director Cloud.



NOTE: The Content Security settings are global settings and must be configured after importing the settings automatically or manually to avoid any conflicts.

- We now support unified policies. We do not support legacy application security policies.
- We now support a global address book. We do not support a zone address book.
- When you import a policy that has rules with unsupported configuration, Juniper Security Director Cloud shows information about these rules under Summary on the import wizard. In an imported policy, these rules with unsupported configurations are grayed out and shown with a disabled icon to differentiate between system-disabled rules and a rule disabled by the user. The Rule description also shows the reason for disabling these rules.

You cannot delete, edit, or perform any rule actions on these unsupported rules.

- Juniper Security Director Cloud overwrites the user configuration performed directly from the device CLI or any other interface other than the portal.

To avoid conflicts, you can import the configurations and re-assign the devices from existing policies.

- Even when a user has not configured certain cloud applications, the CASB Dashboard and CASB Application Visibility display the details.
- CASB Application Visibility shows micro-applications without much detail.
- When you export log data from **Admin > Data Management** page, the exported log data CSV file may fail to open on Windows if the file name (including folder path) is too long.

This is a known limitation in Microsoft Excel and Windows regarding maximum file path length. The issue does not affect Mac systems.

To avoid such error, move the CSV file to a folder with a shorter path before opening it.

Known Issues

Juniper Security Director Cloud

- When you reboot a device after enabling or disabling Multinode High Availability (MNHA) configuration, the job fails with a sync inventory issue. The device's inventory and configuration status remain stuck in an out of sync state.

Workaround:

Perform a manual resynchronization to restore inventory and configuration status.

1. Select **Inventory > Devices**.
2. Select the device to resynchronize, and click **More > Resynchronize with Network**.

A job is created for the resynchronization process and the details are displayed on the top of the page

- Deleting AWS or Azure DAG feeds from Juniper Advanced Threat Prevention Cloud (ATP Cloud) might result in stale shared-object entries remaining in Juniper Security Director Cloud.

Workaround:

Delete the AWS or Azure DAG feeds only through the Juniper Security Director Cloud from **Security > Advanced Threat Prevention > DAG Filters**.

- Third-party DAG feeds that are available in Juniper ATP Cloud do not automatically synchronize with Juniper Security Director Cloud.

Workaround:

Use one of the following options to reflect updates in the Juniper Security Director Cloud:

- Disable and re-enable the amazonaws and microsoftazure buttons under Third-Party DAG Feeds from **Security > Advanced Threat Prevention > Feeds Configuration**.
- Navigate to **Security > Advanced Threat Prevention > DAG Filters**, select any AWS or Azure DAG feeds, and edit it to reflect updates.
- When you configure specific AWS or Azure DAG filters in Juniper Security Director Cloud the default shared objects (amazonaws for AWS and microsoftazure for Azure) still appear in the shared objects list under **Security > Shared Objects > Addresses**. However, these default objects cannot be used in the specific AWS or Azure DAG filters.
- After upgrading, you may notice that when pivoting from the Threat Summary widget on the Dashboard page, the system displays only zone-based details. It does not display the selected risk level and service details.

Workaround:

To view the required data, go to the Insights page and use View Settings to manually select the required filters.

- Users with custom roles and restricted access to features might encounter an error when navigating to the Insights pages.
- Insights reports that are generated using the application and user data might contain inaccuracies, despite the availability of more current data within the organization.
- When you configure Juniper® Networks SRX Series Firewalls in the Device Configurations tab, you might face the following issues:

| Setting | Known Issue | Workaround |
|--|--|--|
| Basic Settings > Management > SNMP | <p>If you configure Remote Engine for SNMP, the configuration deployment fails because the Privacy configuration is deployed before the Authentication configuration.</p> <p>The following error message is displayed:</p> <pre>deploy failed with error: [ErrorSeverity:error,ErrorPath:,ErrorMessage: Authentication should be configured before configuring the privacy ,BadElement:]</pre> | <p>Configure the Remote Engine user settings in the following sequence:</p> <ol style="list-style-type: none"> 1. Select the Authentication method while adding a Remote Engine user at SNMP > V3 > USM > Remote Engine > User. 2. Deploy the device configuration. 3. Select the Privacy setting. 4. Deploy the device configuration again. |
| Network Settings > Interfaces | <p>If you configure both the unit number and the VLAN ID as the outer tag for interfaces, the configuration deployment fails.</p> <p>The following error message is displayed:</p> <pre>error: 'unit' statement cannot be included along with 'vlan- tags-outer' statement</pre> | <p>Do not configure both the options as the outer tag for interfaces. Select either Vlan_tag_mode or Unit as the outer tag.</p> |
| Network Settings > Interfaces | <p>If you configure Pic Set for interfaces, the configuration deployment fails.</p> <p>The following error message is displayed:Segmentation fault (core dumped)</p> | <p>Configure Pic Set only for interfaces of the SRX5400, SRX5600, and SRX5800 SRX Firewalls.</p> |
| Security Settings > User Firewall > Device Information | <p>The existing configuration of onboarded SRX Series Firewalls is not displayed on the User Firewall page because of a mismatch of the Authentication Source field name between the Juniper Security Director Cloud GUI and the device CLI.</p> | <p>None</p> |

(Continued)

| Setting | Known Issue | Workaround |
|---|--|--|
| Advanced Settings > Security > GTP > Message IE Profile V2 | If you don't configure all the mandatory settings for Message IE Profile V2, the configuration is not deployed on the devices even though the Juniper Security Director Cloud GUI displays a success message. | Configure all the mandatory settings for Message IE Profile V2. See message-ie-profile-v2 for the mandatory settings. |
| Advanced Settings > Security > Grouped IE Profile | If you don't configure all the mandatory settings while adding a Grouped IE Profile, the configuration is not deployed on the devices even though the Juniper Security Director Cloud GUI displays a success message. | Configure all the mandatory settings for Grouped IE Profile. See grouped-ie-profile for the mandatory settings. |
| Advanced Settings > Protocols > IS-IS Instance | If you don't configure all the mandatory settings while adding an IS-IS Instance, the configuration is not deployed on the devices even though the Juniper Security Director Cloud GUI displays a success message. | Configure all the mandatory settings for IS-IS Instance. See level (IS-IS Interfaces) for the mandatory settings. |
| Network Settings > Forwarding Options > Load Balance > Indexed Load Balance | <p>If you enable Indexed Load Balance while configuring Load Balance, the configurations are not deployed on the devices even though the Juniper Security Director Cloud GUI displays a success message.</p> <p>The following error message is displayed if you deploy the configuration using CLI:</p> <pre>Could not retrieve the two-level-multi-next-hop setting</pre> | Don't enable Indexed Load Balance . The option is not applicable to SRX Series Firewalls. |
| Advanced Settings > Chassis > Network Services | If you configure ethernet for Network Services, the configuration deployment fails because the option is not applicable to SRX Series Firewalls. | Don't configure ethernet for Network Services in SRX Series Firewalls. The option is not applicable to SRX Series Firewalls. |

(Continued)

| Setting | Known Issue | Workaround |
|--------------------------------------|---|--|
| Advanced Settings > Chassis | <p>If you configure Ambient Temperature, the configuration deployment fails because the option is applicable only to specific SRX Series Firewalls.</p> <p>The following error message is displayed:</p> <p>:[ErrorSeverity:error,ErrorPath:,ErrorMessage:Invalid trailing data 'C' for numeric value: '40C',BadElement:40C]</p> | <p>Configure Ambient Temperature only on the supported SRX Series Firewalls.</p> <p>See Feature Explorer for the supported models.</p> |
| Advanced Settings > Protocols > PPP | <p>If you configure PPP services for Protocols, the configuration deployment fails because the option is applicable only to specific SRX Series Firewalls.</p> | <p>Configure PPP services for Protocols using CLI only on SRX4000 and SRX1600 Series Firewalls.</p> <p>See Point-to-Point protocol (PPP) for how to configure PPP using CLI.</p> |
| Advanced Settings > Protocols > R2CP | <p>If you configure Port any for Client Port Value while configuring the R2CP protocols in the device CLI, the setting changes to Not configured on the Juniper Security Director Cloud GUI after deploying the device configuration.</p> | <p>Configure a specific port for Client Port Value on the Juniper Security Director Cloud GUI.</p> |
| Device Configurations | <p>If you configure an onboarded device, the configuration deployment shows as out-of-band changes.</p> | <p>Wait 5 to 10 minutes for the device onboarding process to complete before updating and deploying the device configuration.</p> |

(Continued)

| Setting | Known Issue | Workaround |
|-----------------------|---|---|
| Device Configurations | <p>If you configure certain device settings, the configuration deployment fails because the settings might be applicable only to specific SRX Series Firewalls. For example,</p> <ul style="list-style-type: none"> • Advanced Settings -> Services -> Hosted-services • Advanced Settings->Services > Mobile Flow Tap • Advanced Settings->Services > Network Slicing | <p>Configure the settings applicable to the SRX Series Firewalls.</p> <p>See Feature Explorer for the supported models.</p> |
| Device Configurations | <p>If you deactivate device settings in the SRX Series Firewalls using CLI, the device configuration deployment might fail when you configure settings on the Device Configurations tab of the Juniper Security Director Cloud GUI.</p> | <p>Activate and commit the settings or delete the settings using CLI before configuring the settings using the Juniper Security Director Cloud GUI.</p> |

- ICAP profile server routing instance limitation:
 - When you edit the routing instance of a deployed ICAP profile server and redeploy it, the routing instance is removed automatically.
 - When you import an ICAP profile server with a routing instance and deploy it in Juniper Security Director Cloud, the routing instance is removed during the deployment process.
 - When you import an ICAP profile server without a routing instance and deploy it in Juniper Security Director Cloud, the deployment succeeds. However, if you later edit the profile server to add a routing instance and redeploy it, the routing instance is removed automatically.

Workaround:

1. Create a new ICAP profile server with a routing instance.
2. Deploy the ICAP profile server with the security policy.

- The OOB connection between the SRX Series Firewall and Juniper Security Director Cloud doesn't close in the SRX Series Firewall. This happens because the device status in Juniper Security Director Cloud is changed to DOWN after the connection is closed, but the connection in the SRX Series Firewall remains active.

Workaround: Restart the outbound SSH service in the SRX Series Firewall. This will resynchronize the SRX Series Firewall device with Juniper Security Director Cloud and change the status of the device to UP.

1. Log in to the SRX Series Firewall using CLI.
2. Run the following command to check the status of the flow session: `show security flow session destination-port 7804`
3. If the flow session is active, but Juniper Security Director Cloud displays DOWN or OUT OF SYNC as the device status, run the following command to restart the SRX Series Firewall outbound SSH service: `restart service-deployment`.

- Image installation fails for the images available on Juniper Security Director Cloud.

Workaround:

- You can add the images from the **Inventory > Software Images** page, and deploy the images for the device.
- Try a manual CLI command execution on the device.
- The security policy import and deploy might fail if any hidden commands are available in SRX Series Firewall due to old version incompatibility, for example, content security configuration, and security policy.

Workaround:

Delete any hidden or undocumented commands from SRX Series Firewalls, import the policy configuration again to Juniper Security Director Cloud, and then deploy the security policy.

- With SMB protocol option in pre-defined AAMW profile, commit is failing for devices with version prior to Junos OS release 21.1.

Workaround:

Clone the default AAMW profile and disable the SMB protocol. Use the cloned profile in the Security Policy or global options.

- While upgrading a device (through software image) to Junos OS 21.1 and above, an error **ISSU is not supported for Clock Synchronization (SyncE)** is shown.

Workaround:

Upgrade the cluster from CLI with the workaround provided in <https://prsearch.juniper.net/problemreport/PR1632810>.

- After the security log configuration is pushed to device, the session on port 6514 does not get established immediately. The security and session log takes more than 10 minutes to appear in the

Juniper Security Director Cloud UI. This behavior can be sporadically seen after onboarding the device or after consecutive re-negotiation of TLS connection from the device.

Workaround:

Use the following steps to change the security log stream to the host IP address to receive the security logs.

1. View the DNS hostname information:

- For Home PoP Virginia, view the DNS hostname using the **show host srx.sdcloud.juniperclouds.net** command.

Example output: srx.sdcloud.juniperclouds.net has address 10.1.23.1

- For Home PoP Ohio, view the DNS hostname using the **show host srx.jsec2-ohio.juniperclouds.net** command.

Example output: srx.jsec2-ohio.juniperclouds.net has address 192.168.1.1

2. Update the security log stream sd-cloud-logs to the IP address of respective Home PoP.

For example, if a device is onboarded in a organization with Home PoP as Virginia, then use the **set security log stream sd-cloud-logs host 10.1.23.1** command.

- For existing devices in Juniper Security Director Cloud with Home PoP as Virginia, the security logs are not seen in the UI. This behavior is observed if the domain name is used in the security log configuration to reach Juniper Security Director Cloud.

Workaround

- Disable and enable the security log configuration from the UI using the following steps:

- Go to **Inventory > Devices** and click on **Security Logs Configuration**.
- From the **Group by** field, select **All**.
- Select the device and make a note of **Source Interface** value.
- Click the edit icon, disable the toggle for **Security Log Status**, and click the click (check mark) to save your changes.
- Click **OK**. A deploy job is triggered to disable the security log configuration.
- Go to **Inventory > Devices** and click on **Security Logs Configuration**.
- From the **Group by** field, select **All**.
- Select the device, click the edit icon and select the interface value that was noted in ["Step 3" on page 84](#).

9. Enable the toggle for **Security Log Status**, and click the click ✓ (check mark) to save your changes.

10. Click **OK**. A deploy job is triggered to enable the security log configuration.

The device renegotiates the security log connection using the above steps. You should be able to view the security log in the UI.

- If you are unable to view the security logs using the above steps, then use the following steps to change security log configuration to point to IP address:

1. View the DNS hostname for Home PoP Virginia using the **show host srx.sdcloud.juniperclouds.net** command.

Example output: srx.sdcloud.juniperclouds.net has address 10.1.23.1

2. Update the security log stream **sd-cloud-logs** to the IP address of respective Home region using the **set security log stream sd-cloud-logs host 10.1.23.1** command.

- Juniper Security Director Cloud is unable to show the following logs for SRX Series Firewall with Junos OS version 21.4 R3-S3.4 and later versions.
 - Web filtering logs
 - RT_FLOW logs
 - Content security logs
- While reimporting NAT pool with pre-configured address object and deploying it using NAT rule, object conflict resolution (OCR) is detected for address name field.
- If peer synchronization is enabled for Multinode High Availability solution, then any deployment or configuration change will result in multiple synchronization jobs.

Workaround

Delete the **set system commit peers-synchronize** command from device configuration for Multinode High Availability solution.

Secure Edge

- We do not support the use of third-party authenticators for access to certain SaaS applications. For example, the Box application allows you to log in using your Google credentials, but Juniper Secure Edge recognizes the activity as a Google login rather than a Box login.

Workaround: Use the SaaS application's built-in authentication system.

- Box upload activity is not detected in roaming traffic.

- If you use the CASB-supported Microsoft Teams application, you must edit the decrypt profile to identify the activities. By default, the decrypt profile (exempt list) includes the following Microsoft URLs:
 - *.delivery.mp.microsoft.com
 - *.teams.microsoft.com
 - *.update.microsoft.com
 - *.vortex-win.data.microsoft.com
 - activation.sls.microsoft.com
 - update.microsoft.com
 - windowsupdate.microsoft.com
 - *.windowsupdate.microsoft.com

You must remove ***.teams.microsoft.com** from the exempt list to identify Microsoft Teams activities.

- If a non-administrator user launches the Juniper® Identity Management Service (JIMS) Collector GUI, the status of the Enforcement Points is not updated. The status always shows Inactive in the **Monitor > Enforcement Points** page in the JIMS Collector UI.
- When authenticated by Hosted DB, end users with disabled accounts are not notified that their account has been disabled. The end-user account was either disabled by the administrator or automatically disabled after five consecutive failed authentication attempts.

Workaround: End users can contact their administrator to unlock their account.

- When you create an IPsec tunnel from a site to Secure Edge, the tunnel configuration status on the UI displays a “tunnel_status_undefined” message instead of an “in progress” message.

Workaround: The status updates when the tunnel creation process is complete – typically in about <10> minutes.

- The LDAP configuration may display a blank error screen when incorrect information is entered.

Workaround: The administrator will need to reenter the correct LDAP values.

- A few CASB applications and activities are not identified by the browser.

Workaround: Disable the HTTP over QUIC in your browser settings to use the SSL proxy.

- Steps to disable HTTP over QUIC in Firefox:

1. In the address bar, enter **about:config**.

2. In the **Search preference name** box, enter **network.http.http3.enable** and change the toggle to **False**.
3. Repeat the above step for **network.http.http3.enable** and change the toggle to **False**.
4. Clear the browser cookies and restart the browser.

- Steps to disable HTTP over QUIC in Chrome:
 1. In the address bar, enter **chrome://flags/**.
 2. In the **Search flags** box, enter **Experimental QUIC protocol** and select **Disabled** from the drop-down menu.
 3. Clear the browser cookies and restart the browser.