

# Release Notes

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## Juniper Secure Connect Application Release Notes

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# Introduction

Juniper® Secure Connect is a client-based SSL-VPN application that allows you to securely connect and access protected resources on your network.

This release notes accompany the Juniper Secure Connect application release as described in the [Table 1 on page 1](#).

**Table 1: Juniper Secure Connect Application Releases and Supported Operating Systems**

Platform	All Released Versions	Released Date
Windows	23.4.13.14	2023 April
Windows	20.4.12.13	2020 November
Windows	21.4.12.20	2021 February
macOS	20.3.4.50	2020 November
macOS	20.3.4.51	2020 December
macOS	21.3.4.52	2021 July
macOS	22.3.4.61	2022 March
iOS	21.2.2.0	2021 April
iOS	21.2.2.1	2021 July
iOS	*22.2.2.2	2023 February
Android	20.1.5.00	2020 November
Android	21.1.5.01	2021 July
Android	*22.1.5.10	2023 February

\*In the February 2023 release of Juniper Secure Connect, we've published the software version numbers 22.2.2.2 for iOS and 22.1.5.10 for Android.

# What's New

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Learn about new features introduced in the Juniper Secure Connect application in this release.

## Platform and Infrastructure

- **Support for Microsoft Windows 11 Operating System.**
- **Includes security updates (23.4.13.14 version).**
- **Support for saving the credentials**—You can optionally choose to save the credentials on the Juniper Secure Connect application. You can save user ID or a combination of user ID and password. This feature is functional once your administrator enables credentials saving option on the SRX Series firewall. Perform the following steps to save the credentials:
  - Open Juniper Secure Connect application.
  - From the Menu, navigate to **Connection > Connect**.
  - In the dialog box, provide **User ID** and **Password**.
  - Select the check box to save credentials.

See, [Juniper Secure Connect Application Overview](#).

- **Prelogon compliance support**—Your Juniper Secure Connect application can establish a VPN connection based on the remote-access endpoint admission criteria set by the administrator on the SRX Series firewall. These criteria are a set of compliance validations that are performed prior to user authentication. This feature adds extra security to your remote-access VPN connection.
- **Support for application bypass**—Juniper Secure Connect can send specific application traffic directly to the destination instead of passing it through the VPN tunnel. This feature is functional once your

administrator enables it on the SRX Series firewall. This features reduces latency and improves user experience.

## VPNs

- **Support for Let's Encrypt CA Certificates (Windows 23.4.13.14 version)**—We include Let's Encrypt CA Certificates for simplified deployment of Juniper Secure Connect application. When you establish a remote-access VPN connection using Juniper Secure Connect **Connection Profiles**, the application validates the incoming gateway certificate. To view the certificate:
  - In Windows, navigate to Juniper Secure Connect Menu **Connection > Certificates > Display CA Certificates**.

## What's Changed

Learn about changes to the Juniper Secure Connect application in this release.

- When you establish the remote-access VPN connection, for the first time, you add the connection profile from the main page of the Juniper Secure Connect application. For subsequent management of the connection profiles, we provide additional support.
  - To add connection profiles, from the Juniper Secure Connect Menu, navigate to **Connection > New Gateway**.
  - To delete a connection profile, from the Juniper Secure Connect Menu, navigate to **Connection > Gateways > Select the desired gateway > Delete from list**.

See, [Juniper Secure Connect Application Overview](#).

## Known Limitations

There are no known behavior or limitation for Juniper Secure Connect application.

# Open Issues

There are no known issues for Juniper Secure Connect application.

# Resolved Issues

The following issues are resolved in this release for Juniper Secure Connect application.

- Intermittently, establishment of remote-access VPN tunnel with IKEv2 and EAP was taking unusually long time.
- Sometimes IPsec rekeying did not work seamlessly which was causing the connection to drop.

# Requesting Technical Support

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Technical product support is available through the Juniper Networks Technical Assistance Center (JTAC). If you are a customer with an active J-Care or Partner Support Service support contract, or are covered under warranty, and need post-sales technical support, you can access our tools and resources online or open a case with JTAC.

- JTAC policies—For a complete understanding of our JTAC procedures and policies, review the JTAC User Guide located at <https://www.juniper.net/us/en/local/pdf/resource-guides/7100059-en.pdf>.
- Product warranties—For product warranty information, visit <http://www.juniper.net/support/warranty/>.

- JTAC hours of operation—The JTAC centers have resources available 24 hours a day, 7 days a week, 365 days a year.

## Self-Help Online Tools and Resources

For quick and easy problem resolution, Juniper Networks has designed an online self-service portal called the Customer Support Center (CSC) that provides you with the following features:

- Find CSC offerings: <https://www.juniper.net/customers/support/>.
- Search for known bugs: <https://prsearch.juniper.net/>.
- Find product documentation: <https://www.juniper.net/documentation/>.
- Find solutions and answer questions using our Knowledge Base: <https://kb.juniper.net/>.
- Download the latest versions of software and review release notes: <https://www.juniper.net/customers/csc/software/>.
- Search technical bulletins for relevant hardware and software notifications: <https://kb.juniper.net/InfoCenter/>.
- Join and participate in the Juniper Networks Community Forum: <https://www.juniper.net/company/communities/>.
- Create a service request online: <https://myjuniper.juniper.net>.

To verify service entitlement by product serial number, use our Serial Number Entitlement (SNE) Tool: <https://entitlementsearch.juniper.net/entitlementsearch/>.

## Creating a Service Request with JTAC

You can create a service request with JTAC on the Web or by telephone

- Visit <https://myjuniper.juniper.net>.
- Call 1-888-314-JTAC (1-888-314-5822 toll-free in the USA, Canada, and Mexico).

For international or direct-dial options in countries without toll-free numbers, see <https://support.juniper.net/support/requesting-support/>.

# Revision History

- 03, April 2023—Revision 1, Juniper Secure Connect Application

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